



## IAPD Report

# RICHARD MARK HELD

CRD# 600760

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 6
Registration and Employment History	7
Disclosure Information	8

**i** When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.  
Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### RICHARD MARK HELD (CRD# 600760)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **12/06/2023**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	UBS FINANCIAL SERVICES INC.	CRD# 8174	01/28/1995
<b>IA</b>	UBS FINANCIAL SERVICES INC.	CRD# 8174	01/28/1995

### QUALIFICATIONS

This representative is currently registered in **10** SRO(s) and **52** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>B</b>	KIDDER, PEABODY & CO. INCORPORATED	7613	NEW YORK, NY	12/15/1986 - 01/28/1995
<b>B</b>	THE CHICAGO CORPORATION	1449	NEW YORK, NY	08/20/1985 - 12/09/1986
<b>B</b>	THE CHICAGO CORPORATION	1449	NEW YORK, NY	07/15/1985 - 08/02/1985

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **52** jurisdiction(s) and **10** SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **UBS FINANCIAL SERVICES INC.**

Main Address: 1200 HARBOR BOULEVARD  
WEEHAWKEN, NJ 07086

Firm ID#: 8174

Regulator	Registration	Status	Date
<b>B</b> BOX Exchange LLC	General Securities Representative	Approved	05/16/2012
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	01/28/1995
<b>B</b> FINRA	General Securities Representative	Approved	01/28/1995
<b>B</b> NYSE American LLC	General Securities Representative	Approved	01/28/1995
<b>B</b> NYSE Arca, Inc.	General Securities Representative	Approved	01/28/1995
<b>B</b> NYSE Texas, Inc.	General Securities Representative	Approved	07/13/2022
<b>B</b> Nasdaq ISE, LLC	General Securities Representative	Approved	01/28/2008
<b>B</b> Nasdaq PHLX LLC	General Securities Representative	Approved	01/28/1995
<b>B</b> Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
<b>B</b> New York Stock Exchange	General Securities Representative	Approved	01/28/1995
<b>B</b> Alabama	Agent	Approved	01/28/1995
<b>B</b> Alaska	Agent	Approved	03/13/2007
<b>B</b> Arizona	Agent	Approved	01/28/1995



### Qualifications

Regulator	Registration	Status	Date
B Arkansas	Agent	Approved	08/14/2001
B California	Agent	Approved	01/28/1995
B Colorado	Agent	Approved	01/28/1995
B Connecticut	Agent	Approved	01/28/1995
B Delaware	Agent	Approved	01/28/1995
B District of Columbia	Agent	Approved	04/21/1997
B Florida	Agent	Approved	01/28/1995
B Georgia	Agent	Approved	01/28/1995
B Hawaii	Agent	Approved	08/24/2009
B Idaho	Agent	Approved	01/28/1995
B Illinois	Agent	Approved	01/28/1995
IA Illinois	Investment Adviser Representative	Approved	09/22/1997
B Indiana	Agent	Approved	01/28/1995
B Iowa	Agent	Approved	01/28/1995
B Kansas	Agent	Approved	01/28/1995
B Kentucky	Agent	Approved	01/28/1995
B Louisiana	Agent	Approved	01/28/1995
B Maine	Agent	Approved	08/24/2001
B Maryland	Agent	Approved	01/28/1995



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Massachusetts	Agent	Approved	02/04/2000
<b>B</b> Michigan	Agent	Approved	01/28/1995
<b>B</b> Minnesota	Agent	Approved	01/28/1995
<b>B</b> Mississippi	Agent	Approved	08/14/2001
<b>B</b> Missouri	Agent	Approved	01/28/1995
<b>B</b> Montana	Agent	Approved	01/28/1995
<b>B</b> Nebraska	Agent	Approved	01/28/1995
<b>B</b> Nevada	Agent	Approved	01/30/1998
<b>B</b> New Hampshire	Agent	Approved	06/09/2000
<b>B</b> New Jersey	Agent	Approved	01/28/1995
<b>B</b> New Mexico	Agent	Approved	03/11/1997
<b>B</b> New York	Agent	Approved	01/28/1995
<b>B</b> North Carolina	Agent	Approved	01/28/1995
<b>B</b> North Dakota	Agent	Approved	10/20/2003
<b>B</b> Ohio	Agent	Approved	01/28/1995
<b>B</b> Oklahoma	Agent	Approved	01/16/1997
<b>B</b> Oregon	Agent	Approved	01/28/1995
<b>B</b> Pennsylvania	Agent	Approved	01/28/1995
<b>B</b> Puerto Rico	Agent	Approved	04/12/1995



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Rhode Island	Agent	Approved	08/14/2001
<b>B</b> South Carolina	Agent	Approved	01/28/1995
<b>B</b> South Dakota	Agent	Approved	01/28/1995
<b>B</b> Tennessee	Agent	Approved	09/26/1995
<b>B</b> Texas	Agent	Approved	01/28/1995
<b>IA</b> Texas	Investment Adviser Representative	Restricted Approval	01/28/1995
<b>B</b> Utah	Agent	Approved	08/14/2001
<b>B</b> Vermont	Agent	Approved	04/02/1997
<b>B</b> Virginia	Agent	Approved	01/28/1995
<b>B</b> Washington	Agent	Approved	11/17/1999
<b>B</b> West Virginia	Agent	Approved	10/23/2003
<b>B</b> Wisconsin	Agent	Approved	01/28/1995
<b>B</b> Wyoming	Agent	Approved	10/24/2003

#### Branch Office Locations

**UBS FINANCIAL SERVICES INC.**  
1 NORTH WACKER DRIVE  
32ND & 33RD  
CHICAGO, IL 60606



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 5 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
------	----------	------

No information reported.

#### General Industry/Product Exams

Exam	Category	Date
------	----------	------

General Securities Representative Examination (S7TO)	Series 7TO	01/02/2023
Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
AMEX Put and Call Exam (PC)	PC	01/06/1981
General Securities Principal Examination (S000)	Series 000	07/19/1972
Registered Representative Examination (S1)	Series 1	07/19/1972

#### State Securities Law Exams

Exam	Category	Date
------	----------	------

Uniform Investment Adviser Law Examination (S65)	Series 65	03/03/1992
Uniform Securities Agent State Law Examination (S63)	Series 63	10/16/1980

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	12/15/1986 - 01/28/1995	KIDDER, PEABODY & CO. INCORPORATED	CRD# 7613	NEW YORK, NY
B	08/20/1985 - 12/09/1986	THE CHICAGO CORPORATION	CRD# 1449	
B	07/15/1985 - 08/02/1985	THE CHICAGO CORPORATION	CRD# 1449	
B	09/02/1980 - 08/01/1985	DREXEL BURNHAM LAMBERT INCORPORATED	CRD# 7323	
B	01/31/1980 - 10/02/1980	PAINE, WEBBER, JACKSON & CURTIS INC.	CRD# 8174	
B	11/14/1972 - 01/31/1980	BLYTH EASTMAN DILLON & CO. INCORPORATED	CRD# 6361	
B	07/21/1972 - 11/14/1972	EASTMAN DILLON, UNION SECURITIES & CO., INCORPORATED	CRD# 243	

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/1995 - Present	UBS FINANCIAL SERVICES INC.	FINANCIAL ADVISOR	Y	CHICAGO, IL, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1)KAREN V. SMITH TRUST UW RUTHETTA KRAUSE RICHARD M. HELD TRUSTEE-NO ORGANIZATION ADDRESS-1 HOUR PER MONTH EFF: 10-30-08.2)CYNTHIA L. MANNING TRUST UW RUTHETTA KRAUSE RICHARD M. HELD TRUSTEE-NO ORGANIZATION ADDRESS-1 HOUR PER MONTH-EFF: 10-29-08.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	5

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 5

**Reporting Source:** Regulator

**Employing firm when activities occurred which led to the complaint:** UBS Financial Services Inc.

**Allegations:** Held was a subject of the customers' complaint against his member firm that asserted the following causes of action: negligence, negligent misrepresentation, breach of fiduciary duty, breach of contract, negligent supervision, and violation of the Ohio Securities Act.

**Product Type:** Options

**Alleged Damages:** \$1,669,477.49

#### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** [FINRA - CASE #19-02702](#)

**Date Notice/Process Served:** 09/09/2019

**Arbitration Pending?** No

**Disposition:** Award

**Disposition Date:** 03/31/2021

**Disposition Detail:** Held was a Subject Of the customer's complaint alleging he and his member firm caused sales practice violations. Held's member firm is liable for and shall pay to Claimants the sum of \$342,127.55 in compensatory damages; liable for and shall pay to Claimants the sum of \$27,875.00 in costs for expert witness fees; liable for and shall pay to Claimants the sum of \$589.42 in costs for copies and mailing fees; and liable for and shall pay to Claimants the sum of \$300.00 in costs as



reimbursement for the non-refundable portion of the filing fee previously paid to FINRA.

---

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** UBS Financial Services, Inc.

**Allegations:** Time frame: Early 2017 - present  
Claimant's counsel alleges unsuitability and misrepresentation with respect to recommendations to invest in and hold an options overlay strategy.

**Product Type:** Other: In House Wrap Fee

**Alleged Damages:** \$455,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA Arbitration

**Docket/Case #:** 19-02702

**Filing date of arbitration/CFTC reparation or civil litigation:** 10/08/2019

### Customer Complaint Information

**Date Complaint Received:** 10/08/2019

**Complaint Pending?** No

**Status:** Arbitration Award/Monetary Judgment (for claimants/plaintiffs)

**Status Date:** 03/31/2021

**Settlement Amount:** \$370,891.97

**Individual Contribution Amount:** \$0.00

### Disclosure 2 of 5

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** UBS FINANCIAL SERVICES INC.

**Allegations:** THE CLIENT ALLEGES FEES WERE NEVER DISCLOSED TO HIM. THE CLIENT FURTHER ALLEGES HE GAVE INSTRUCTIONS TO PURCHASE A CERTAIN ANNUITY AND THE FA PURCHASED ANOTHER ONE. TIME FRAME: DECEMBER 15, 2006 TO FEBRUARY 7, 2012.

**Product Type:** Other: MANAGED WRAP ACCOUNTS

**Alleged Damages:** \$176,695.00

**Is this an oral complaint?** No



Is this a written complaint? Yes

Is this an arbitration/CFTC  
reparation or civil litigation? No

### Customer Complaint Information

Date Complaint Received: 02/07/2012

Complaint Pending? No

Status: Denied

Status Date: 04/20/2012

Settlement Amount: \$0.00

Individual Contribution  
Amount: \$0.00

**Broker Statement** I DENY THE CLIENT'S ALLEGATION IS TOTAL. THE CLIENT HAD VIRTUALLY AN IDENTICAL PRUDENTIAL ANNUITY FOR 6 YEARS PRIOR TO HIS PURCHASING THE PRUDENTIAL ANNUITY IN QUESTION.

### Disclosure 3 of 5

Reporting Source: Individual

Employing firm when  
activities occurred which led  
to the complaint: UBS FS

**Allegations:** "THE COMPLAINT AROSE OUT OF THE SALE OF AN AUCTION RATE SECURITY (ARS) THAT WAS MADE PRIOR TO THE WIDESPREAD ILLIQUIDITY IN THE ARS MARKET THAT OCCURRED IN FEBRUARY 2008."

**Product Type:** Other: AUCTION RATE SECURITIES

**Alleged Damages:** \$0.00

**Alleged Damages Amount  
Explanation (if amount not  
exact):** "THE CUSTOMER DID NOT MAKE A CLAIM FOR COMPENSATORY DAMAGES AND/OR DAMAGES WERE DETERMINED TO BE LESS THAN \$5,000."

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC  
reparation or civil litigation? No

### Customer Complaint Information

Date Complaint Received: 05/06/2008

Complaint Pending? No

Status: Settled

Status Date: 12/23/2008

Settlement Amount: \$1,300,000.00

Individual Contribution  
Amount: \$0.00

**Broker Statement** THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE BREAKDOWN OF THE LIQUIDITY IN THE MARKET FOR AUCTION RATE



SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

#### Disclosure 4 of 5

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** UBS FS

**Allegations:** "THE COMPLAINT AROSE OUT OF THE SALE OF AN AUCTION RATE SECURITY (ARS) THAT WAS MADE PRIOR TO THE WIDESPREAD ILLIQUIDITY IN THE ARS MARKET THAT OCCURRED IN FEBRUARY 2008."

**Product Type:** Other: AUCTION RATE SECURITIES

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** "THE CUSTOMER DID NOT MAKE A CLAIM FOR COMPENSATORY DAMAGES AND/OR DAMAGES WERE DETERMINED TO BE LESS THAN \$5,000."

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

#### Customer Complaint Information

**Date Complaint Received:** 07/16/2008

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 12/23/2008

**Settlement Amount:** \$150,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE BREAKDOWN OF THE LIQUIDITY IN THE MARKET FOR AUCTION RATE



SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

#### Disclosure 5 of 5

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** UBS PAINWEBBER INC

**Allegations:** CLIENT VERBALLY ALLEGES THAT FA PURCHASED 10,000 SHARES OF THE PAINWEBBER STRATEGY FUND IN 11/99 WITHOUT CLIENT'S AUTHORIZATION. - DAMAGES UNSPECIFIED BUT ESTIMATED TO EXCEED \$5,000.

**Product Type:** Mutual Fund(s)

**Alleged Damages:**

#### Customer Complaint Information

**Date Complaint Received:** 10/10/2001

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 11/15/2001

**Settlement Amount:** \$20,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** UBS PAINWEBBER DENIED THE ALLEGATION; HOWEVER, IN THE INTEREST OF CLIENT RELATIONS, THE FIRM SETTLED THE MATTER ON 11/15/01 IN THE AMOUNT OF \$20,000.



## End of Report

This page is intentionally left blank.