



IAPD Report

Frenise Ladawn Mann

CRD# 6972542

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IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

Frenise Ladawn Mann (CRD# 6972542)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **03/05/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
IA	MANN FINANCIAL CONSULTING SERVICES	CRD# 319566	05/11/2022

QUALIFICATIONS

This representative is currently registered in **0** SRO(s) and **5** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration. Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
B	EDWARD JONES	250	ST LOUIS, MO	10/22/2021 - 12/16/2021
IA	EDWARD JONES	250	ST LOUIS, MO	10/25/2021 - 12/02/2021
IA	THRIVENT INVESTMENT MANAGEMENT INC.	18387	CHATTANOOGA, TN	02/05/2019 - 10/19/2021

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Termination	1








Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **5** jurisdiction(s) and **0** SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MANN FINANCIAL CONSULTING SERVICES**
Main Address: CHATTANOOGA, TN
Firm ID#: 319566

	Regulator	Registration	Status	Date
	Georgia	Investment Adviser Representative	Approved	05/11/2022
	Louisiana	Investment Adviser Representative	Approved	12/05/2022
	North Carolina	Investment Adviser Representative	Approved	08/23/2023
	Tennessee	Investment Adviser Representative	Approved	05/27/2022
	Texas	Investment Adviser Representative	Restricted Approval	09/25/2024

Branch Office Locations

MANN FINANCIAL CONSULTING SERVICES
CHATTANOOGA, TN



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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General Securities Representative Examination (S7TO)	Series 7TO	01/17/2019
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Securities Industry Essentials Examination (SIE)	SIE	11/10/2018
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State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	02/01/2019
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
B	10/22/2021 - 12/16/2021	EDWARD JONES	CRD# 250	ST LOUIS, MO
IA	10/25/2021 - 12/02/2021	EDWARD JONES	CRD# 250	ST LOUIS, MO
IA	02/05/2019 - 10/19/2021	THRIVENT INVESTMENT MANAGEMENT INC.	CRD# 18387	CHATTANOOGA, TN
B	01/17/2019 - 10/19/2021	THRIVENT INVESTMENT MANAGEMENT INC.	CRD# 18387	CHATTANOOGA, TN

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
01/2022 - Present	Mann Financial Consulting Services	Chief Compliance Officer	Y	Chattanooga, TN, United States
08/2005 - Present	Empowerment Church	Secretary	N	Chattanooga, TN, United States
10/2021 - 12/2021	Edward Jones	Advisor	Y	Cleveland, TN, United States
01/2019 - 10/2021	Thrivent Financial	Registered Representative	Y	Appleton, WI, United States
01/2011 - 12/2018	Virginia College	Program Director	N	Chattanooga, TN, United States
08/2005 - 07/2018	Empowerment Church	Executive Administrator	N	Chattanooga, TN, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- Empowerment Church - position-Secretary - no commissions paid.
- Owner of real estate property - no commissions paid
- Covenant Keepers - Board member - no commissions paid
- Indelible Legacy, Inc. - board member - no commissions

Selling broker agent; I am a selling agent for Life insurance through Pekin Insurance and American-Amicable Life Insurance; Investment Related: No; Start date with business: 2022-10-01; Hours per month devoted to business during trading hours: 2;



Registration & Employment History



OTHER BUSINESS ACTIVITIES

Hours per month devoted to business outside trading hours: 2; Percentage of total yearly compensation expected to be derived from the business: 15.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Regulatory Event	1
Termination	1

Regulatory Event

This disclosure event may include a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, a federal regulator such as the Securities and Exchange Commission or the Commodities Futures Trading Commission, or a foreign financial regulatory body) for a violation of investment-related rules or regulations. This disclosure event may also include a revocation or suspension of an Investment Adviser Representative's authority to act as an attorney, accountant or federal contractor.

Disclosure 1 of 1

Reporting Source:	Regulator
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	Other: N/A
Date Initiated:	11/21/2023
Docket/Case Number:	2021072888301
Employing firm when activity occurred which led to the regulatory action:	Thrivent Investment Management Inc.
Product Type:	Insurance Other: Unspecified securities

Allegations: Without admitting or denying the findings, Mann consented to the sanctions and to the entry of findings that she electronically signed the names of customers on forms, without their prior permission, and electronically signed forms for other customers, with their prior permission. The findings stated that in a new account application for one customer, with permission of the customer and at that customer's request, Mann inaccurately recorded her own address as that of the customer. In addition, Mann photocopied and then reused the signatures of customers on insurance application forms, with their prior permission. Subsequently, Mann received a letter of reprimand from her member firm after it detected signature irregularities, but she continued some of this misconduct thereafter. In addition, Mann caused the firm to maintain inaccurate books and records because some of these forms involved securities products and, accordingly, were required books and records of the firm. All of the foregoing transactions were authorized and none of the customers were harmed or complained. The findings also stated that Mann called the firm and impersonated a



customer in an effort to obtain information about the customer's account, without permission of the customer. The firm ended the call before providing any information about the customer's account.

Current Status:

Final

Resolution:

Acceptance, Waiver & Consent(AWC)

Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

No

Resolution Date:

11/21/2023

Sanctions Ordered:

Civil and Administrative Penalty(ies)/Fine(s)
Suspension

If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?

No

(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?

(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Sanction 1 of 1

Sanction Type:	Suspension
Capacities Affected:	All capacities
Duration:	Six months
Start Date:	12/04/2023
End Date:	06/03/2024

Monetary Sanction 1 of 1

Monetary Related Sanction:	Civil and Administrative Penalty(ies)/Fine(s)
Total Amount:	\$7,500.00
Portion Levied against individual:	\$7,500.00
Payment Plan:	Deferred
Is Payment Plan Current:	
Date Paid by individual:	
Was any portion of penalty waived?	No

Amount Waived:

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Reporting Source:	Individual
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	Suspension Other: Deferred Fine \$7,500
Date Initiated:	11/21/2023
Docket/Case Number:	No.2021072888301



Employing firm when activity occurred which led to the regulatory action:	Thrivent Investment Mgmt, Inc.
Product Type:	No Product
Allegations:	The allegations are referenced by FINRA in an AWC. As set forth in the AWC, the transactions were customer authorized and none of the customers were harmed or complained.
Current Status:	Final
Resolution:	Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	11/21/2023
Sanctions Ordered:	Suspension Other: Deferred Fine \$7,500.
Sanction 1 of 1	
Sanction Type:	Suspension
Capacities Affected:	Suspension from associating with any FINRA member in all capacities.
Duration:	6 months
Start Date:	12/04/2023
End Date:	06/03/2024
Monetary Sanction 1 of 1	
Monetary Related Sanction:	Civil and Administrative Penalty(ies)/Fine(s)
Total Amount:	\$7,500.00
Portion Levied against individual:	\$7,500.00
Payment Plan:	
Is Payment Plan Current:	No
Date Paid by individual:	
Was any portion of penalty waived?	No
Amount Waived:	
Broker Statement	The allegations are referenced by FINRA in an AWC. As set forth in the AWC, all signatures were authorized by the clients and no customer was harmed or complained.



Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

Disclosure 1 of 1

Reporting Source:	Individual
Firm Name:	EDWARD JONES
Termination Type:	Discharged
Termination Date:	11/16/2021
Allegations:	Edward Jones decided to terminate employment, based on Thrivent's internal investigations comments stated on U5. Thrivent's internal investigation has not identified any client harm.
Product Type:	No Product



End of Report

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