



## IAPD Report

# Mary Norman-Hales

CRD# 7058928

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### Mary Norman-Hales (CRD# 7058928)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **05/20/2026**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	TRUIST INVESTMENT SERVICES, INC.	CRD# 17499	03/18/2026
<b>IA</b>	TRUIST ADVISORY SERVICES, INC.	CRD# 283390	03/18/2026

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **50** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	AMERIPRISE FINANCIAL SERVICES, LLC	6363	Wilson, NC	03/11/2022 - 03/16/2026
<b>B</b>	AMERIPRISE FINANCIAL SERVICES, LLC	6363	Wilson, NC	09/28/2020 - 03/16/2026

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Judgment/Lien	2



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **50** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 2

Firm Name: **TRUIST INVESTMENT SERVICES, INC.**  
Main Address: 303 PEACHTREE STREET  
2ND FLOOR  
ATLANTA, GA 30303  
Firm ID#: 17499

Regulator	Registration	Status	Date
<b>B</b> FINRA	General Securities Representative	Approved	03/18/2026
<b>B</b> Alabama	Agent	Approved	04/24/2026
<b>B</b> Alaska	Agent	Approved	03/27/2026
<b>B</b> Arizona	Agent	Approved	03/31/2026
<b>B</b> Arkansas	Agent	Approved	03/30/2026
<b>B</b> California	Agent	Approved	03/19/2026
<b>B</b> Colorado	Agent	Approved	03/26/2026
<b>B</b> Connecticut	Agent	Approved	03/19/2026
<b>B</b> Delaware	Agent	Approved	04/28/2026
<b>B</b> District of Columbia	Agent	Approved	03/18/2026
<b>B</b> Florida	Agent	Approved	03/18/2026
<b>B</b> Georgia	Agent	Approved	03/19/2026
<b>B</b> Hawaii	Agent	Approved	04/30/2026



## Qualifications

Regulator	Registration	Status	Date
<b>B</b> Idaho	Agent	Approved	03/20/2026
<b>B</b> Illinois	Agent	Approved	04/20/2026
<b>B</b> Indiana	Agent	Approved	03/19/2026
<b>B</b> Iowa	Agent	Approved	03/19/2026
<b>B</b> Kansas	Agent	Approved	03/18/2026
<b>B</b> Kentucky	Agent	Approved	03/18/2026
<b>B</b> Louisiana	Agent	Approved	03/19/2026
<b>B</b> Maine	Agent	Approved	03/18/2026
<b>B</b> Maryland	Agent	Approved	04/23/2026
<b>B</b> Massachusetts	Agent	Approved	04/24/2026
<b>B</b> Minnesota	Agent	Approved	03/18/2026
<b>B</b> Mississippi	Agent	Approved	03/24/2026
<b>B</b> Montana	Agent	Approved	03/26/2026
<b>B</b> Nebraska	Agent	Approved	03/18/2026
<b>B</b> Nevada	Agent	Approved	03/20/2026
<b>B</b> New Hampshire	Agent	Approved	03/20/2026
<b>B</b> New Jersey	Agent	Approved	04/06/2026
<b>B</b> New Mexico	Agent	Approved	03/19/2026
<b>B</b> New York	Agent	Approved	03/20/2026



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> North Carolina	Agent	Approved	03/18/2026
<b>B</b> North Dakota	Agent	Approved	03/26/2026
<b>B</b> Ohio	Agent	Approved	03/18/2026
<b>B</b> Oklahoma	Agent	Approved	03/24/2026
<b>B</b> Oregon	Agent	Approved	05/13/2026
<b>B</b> Pennsylvania	Agent	Approved	03/19/2026
<b>B</b> Rhode Island	Agent	Approved	03/20/2026
<b>B</b> South Carolina	Agent	Approved	03/18/2026
<b>B</b> South Dakota	Agent	Approved	03/19/2026
<b>B</b> Tennessee	Agent	Approved	03/19/2026
<b>B</b> Texas	Agent	Approved	03/18/2026
<b>B</b> Utah	Agent	Approved	03/19/2026
<b>B</b> Vermont	Agent	Approved	03/19/2026
<b>B</b> Virgin Islands	Agent	Approved	04/01/2026
<b>B</b> Virginia	Agent	Approved	03/18/2026
<b>B</b> Washington	Agent	Approved	03/20/2026
<b>B</b> West Virginia	Agent	Approved	03/25/2026
<b>B</b> Wisconsin	Agent	Approved	04/02/2026
<b>B</b> Wyoming	Agent	Approved	03/19/2026



### Qualifications

Regulator	Registration	Status	Date
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#### Branch Office Locations

**SUNTRUST INVESTMENT SERVICES, INC.**  
 207 E ASH ST  
 GOLDSBORO, NC 27530

**SUNTRUST INVESTMENT SERVICES, INC.**  
 KENLY, NC

#### Employment 2 of 2

Firm Name: **TRUIST ADVISORY SERVICES, INC.**  
 Main Address: 303 PEACHTREE STREET  
 2ND FLOOR  
 ATLANTA, GA 30303  
 Firm ID#: 283390

Regulator	Registration	Status	Date
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<b>IA</b> North Carolina	Investment Adviser Representative	Approved	03/18/2026
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#### Branch Office Locations

**TRUIST ADVISORY SERVICES, INC.**  
 207 E ASH ST  
 GOLDSBORO, NC 27530



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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General Securities Representative Examination (S7TO)	Series 7TO	09/28/2020
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Securities Industry Essentials Examination (SIE)	SIE	12/13/2019
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#### State Securities Law Exams

Exam	Category	Date
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Uniform Combined State Law Examination (S66)	Series 66	03/02/2022
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### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



### Registration & Employment History

#### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	03/11/2022 - 03/16/2026	AMERIPRISE FINANCIAL SERVICES, LLC	CRD# 6363	Wilson, NC
B	09/28/2020 - 03/16/2026	AMERIPRISE FINANCIAL SERVICES, LLC	CRD# 6363	Wilson, NC

#### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/2026 - Present	TRUIST ADVISORY SERVICES, INC.	BROKERAGE REGISTERED CLIENT SERVICE ASSOCIATE	Y	GOLDSBORO, NC, United States
03/2026 - Present	TRUIST INVESTMENT SERVICES, INC.	BROKERAGE REGISTERED CLIENT SERVICE ASSOCIATE	Y	GOLDSBORO, NC, United States
03/2020 - 03/2026	Ameriprise Financial Services, LLC	Registered Rep	Y	Wilson, NC, United States
01/2019 - 03/2020	AMERIPRISE FINANCIAL SERVICES, INC	Registered Rep	Y	Wilson, NC, United States
08/2017 - 11/2018	Hales Pit Stop	owner/operator	N	Kenly, NC, United States
08/2007 - 08/2017	First In Families of NC	Director	N	Durham, NC, United States

#### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

##### THE TOWN OF KENLY

POSITION: Town Council Member NATURE: The town of Kenly operates as a municipal government, overseeing the operation of the town police, fire and public works departments. INVESTMENT RELATED: No NUMBER OF HOURS: 4 SECURITIES

TRADING HOURS: 0 START DATE: 12/08/2025

ADDRESS: Kenly NC, United States

DESCRIPTION: Help guide how Kenly runs and grows. Work with the mayor and other council members to make decisions about things like local laws, the town budget and community projects. I attend monthly meetings in the evening where I vote on things like zoning changes, public safety funding, and infrastructure improvements.

##### BARTON COLLEGE ALUMNI BOARD



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

POSITION: Board of Directors, Barton College Alumni Association NATURE: I serve on the Alumni Board at Barton College to volunteer at different events such as sporting events, graduation, homecoming, open house events and the annual golf tournament. We meet quarterly in person or via zoom to discuss upcoming volunteer opportunities. INVESTMENT RELATED: No  
NUMBER OF HOURS: 1 SECURITIES TRADING HOURS: 0 START DATE: 08/21/2020  
ADDRESS: Wilson NC, United States  
DESCRIPTION: Volunteer at sporting events, open house events, the annual golf tournament, graduation and homecoming. Attend quarterly Alumni Board meetings in person or via Zoom.



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Judgment/Lien	2

### Judgment/Lien

This disclosure event involves an unsatisfied and outstanding judgment or lien against the Investment Adviser Representative.

#### Disclosure 1 of 2

<b>Reporting Source:</b>	Individual
<b>Judgment/Lien Holder:</b>	Ford Motor Credit Co LLC
<b>Judgment/Lien Amount:</b>	\$14,019.00
<b>Judgment/Lien Type:</b>	Civil
<b>Date Filed with Court:</b>	01/29/2019
<b>Date Individual Learned:</b>	07/19/2019
<b>Type of Court:</b>	State Court
<b>Name of Court:</b>	Johnston County District Court
<b>Location of Court:</b>	Johnston County, North Carolina
<b>Docket/Case #:</b>	2018CVD003802
<b>Judgment/Lien Outstanding?</b>	Yes

#### Disclosure 2 of 2

<b>Reporting Source:</b>	Individual
<b>Judgment/Lien Holder:</b>	Restore Pro
<b>Judgment/Lien Amount:</b>	\$1,000.00
<b>Judgment/Lien Type:</b>	Civil
<b>Date Filed with Court:</b>	01/15/2019
<b>Date Individual Learned:</b>	07/12/2019
<b>Type of Court:</b>	State Court
<b>Name of Court:</b>	Johnston County Magistrate Court
<b>Location of Court:</b>	Johnston County, North Carolina



**Docket/Case #:** 2018CVM002185

**Judgment/Lien Outstanding?** Yes



## End of Report

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