



IAPD Report

ROBERT LEE WILLIAMS

CRD# 708019

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Qualifications	2 - 3
Registration and Employment History	4
Disclosure Information	5



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

ROBERT LEE WILLIAMS (CRD# 708019)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **04/16/2026**.

CURRENT EMPLOYERS

This individual is not currently registered as an Investment Adviser Representative.

QUALIFICATIONS

This individual is not currently registered as an Investment Adviser Representative.

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	MML INVESTORS SERVICES, LLC	10409	Salisbury, NC	03/25/2017 - 04/16/2026
IA	MSI FINANCIAL SERVICES, INC.	14251	WINSTON-SALEM, NC	06/06/2006 - 03/25/2017
IA	AXA ADVISORS, LLC	6627	SALISBURY, NC	12/31/2001 - 11/22/2005

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative?

Yes

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3
Termination	1



Qualifications



REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is not currently registered as an Investment Adviser Representative.



Qualifications



PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 0 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
------	----------	------

No information reported.

General Industry/Product Exams

Exam	Category	Date
------	----------	------

No information reported.

State Securities Law Exams

Exam	Category	Date
------	----------	------

IA

Uniform Investment Adviser Law Examination (S65)

Series 65

08/12/1999



PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	03/25/2017 - 04/16/2026	MML INVESTORS SERVICES, LLC	CRD# 10409	Salisbury, NC
IA	06/06/2006 - 03/25/2017	MSI FINANCIAL SERVICES, INC.	CRD# 14251	WINSTON-SALEM, NC
IA	12/31/2001 - 11/22/2005	AXA ADVISORS, LLC	CRD# 6627	SALISBURY, NC

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
03/2017 - Present	MML INVESTORS SERVICES, LLC	REGISTERED REPRESENTATIVE	Y	SALISBURY, NC, United States
07/2016 - Present	MASSMUTUAL LIFE INSURANCE CO	AGENT	Y	SALISBURY, NC, United States
04/2006 - 03/2017	METLIFE SECURITIES INC	FINANCIAL SERVICE REPRESENTATIVE	Y	SALISBURY, ND, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

NAME: ROBERT WILLIAMS INV REL: Y ADD: RESIDENTIAL NATURE: OUTSIDE INSURANCE SALES POSITION: INSURANCE BROKER START DATE: 03/09/2026 NO. HR/MO: 4 NO. HR/MO DURING SEC TRADING: 4 DUTIES: LIFE, DISABILITY, EQUITY FIXED LIFE, AND LONG-TERM CARE.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	3
Termination	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 3

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: AXA ADVISORS

Allegations: ALLEDGED THAT REP SOLD LI AND ANNUITIES INAPPROPRIATELY. THEY LOST MONEY DUE TO THE DIVERSIFICATION OF ACCOUNTS. CLIENTS WANTED INITIAL INVESTMENT BACK PENALTY FREE AND ALL LI PREMIUMS PAID. CONTRACTS WERE SOLD IN 2000. COMPLIANT WAS ALLEDGED IN 2003.

Product Type: Annuity(ies) - Variable

Other Product Type(s): LIFE INSURANCE

Alleged Damages: \$105,000.00

Customer Complaint Information

Date Complaint Received: 04/01/2003

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 02/25/2005

Settlement Amount:

Individual Contribution Amount:

Arbitration Information



Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD DID NOT SUBSTANTIATE ALLEGATIONS. CLIENT PURSUED CIVIL CASE THROUGH COURT SYSTEM](#)
[CASE# 04-00110](#)

Date Notice/Process Served: 02/25/2005

Arbitration Pending? No

Disposition: Award to Customer

Disposition Date: 04/01/2005

Monetary Compensation Amount: \$200,000.00

Individual Contribution Amount: \$50,000.00

Broker Statement NASD AND NORTH CAROLINA DEPARTMENT OF INSURANCE DID NOT SUBSTANTIATE ALLEGATIONS. NO ACTION WAS TAKEN. CLIENT PURSUED CASE WITH PRIVATE ATTORNEY AND EVENTUAL ARBITRATION.

Disclosure 2 of 3

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: AXA ADVISORS

Allegations: CUSTOMERS ALLEGE AGENT TOLD THEM THEIR IRA ACCOUNTS WERE TEN-YEAR ACCOUNTS AND THAT 15% COULD BE DRAWN OUT EACH YEAR WITHOUT PENALTY AFTER 70 1/2 YEARS OLD. CUSTOMERS FURTHER ALLEGE THAT HAD THE AGENT NOT ASSURED THEM A PENALTY WOULD NOT BE INCURRED, THEIR ACCOUNTS WOULD NOT HAVE BEEN ROLLED OVER AND AN INVESTMENT WOULD NOT HAVE MADE. CUSTOMERS ALSO ALLEGE AGENT TOLD THEM THE PROGRAM WAS A NO LOSE SITUATION AND THE AMOUNT THEY PUT IN WOULD BECOME A DEATH BENEFIT GUARANTEED. CUSTOMERS ALLEGE A LOSS OF \$40,000.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$4,000.00

Customer Complaint Information

Date Complaint Received: 05/20/2005

Complaint Pending? No

Status: Settled

Status Date: 06/22/2005

Settlement Amount: \$4,000.00

Individual Contribution Amount: \$2,000.00

Broker Statement THE FIRM FOUND NO BASIS TO THE CUSTOMER COMPLAINT.

Disclosure 3 of 3

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:

EQUITABLE LIFE

Allegations:

CLIENTS ALLEGE THEY WERE MISLED BY THE AGENT REGARDING PREMIUM PAYMENTS DURING THE SALE OF FOUR (4) 2000 ISSUE VARIABLE LIFE INSURANCE POLICIES. CLIENTS FURTHER ALLEGE THEY NEVER RECEIVED PROSPECTUSES AND WERE UNAWARE OF SURRENDER CHARGES. CLIENTS REQUESTED A REFUND WITHOUT SURRENDER CHARGES.

Product Type:

Insurance

Alleged Damages:

\$0.00

Alleged Damages Amount Explanation (if amount not exact):

DAMAGES UNSPECIFIED.

Is this an oral complaint?

No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received:

03/28/2002

Complaint Pending?

No

Status:

Closed/No Action

Status Date:

01/15/2004

Settlement Amount:

Individual Contribution Amount:

Firm Statement

COMPLAINT MATTER CLOSED UPON RECEIPT OF ARBITRATION ON 1/15/2004. ARBITRATION IS REFLECTED ON A SEPARATE DRP. THIS MATTER IS BEING REPORTED BY THE FIRM IN RESPONSE TO FINRA'S EXPANSION OF BROKERCHECK PROGRAM.

.....

Reporting Source:

Individual

Employing firm when activities occurred which led to the complaint:

EQUITABLE LIFE

Allegations:

CLIENTS ALLEGE THEY WERE MISLED BY THE AGENT REGARDING PREMIUM PAYMENTS DURING THE SALE OF FOUR (4) 2000 ISSUE VARIABLE LIFE INSURANCE POLICIES. CLIENTS FURTHER ALLEGE THEY NEVER RECEIVED PROSPECTUSES AND WERE UNAWARE OF SURRENDER CHARGES. CLIENTS REQUESTED A REFUND WITHOUT SURRENDER CHARGES.

Product Type:

Insurance

Alleged Damages:

\$0.00

Customer Complaint Information



Date Complaint Received: 03/28/2002

Complaint Pending? Yes

Settlement Amount:

**Individual Contribution
Amount:**



Termination

This disclosure event involves a situation where the Investment Adviser Representative voluntarily resigned, was discharged or was permitted to resign after allegations were made that accused the Investment Adviser Representative of violating investment-related statutes, regulations, rules or industry standards of conduct; fraud or the wrongful taking of property; or failure to supervise in connection with investment-related statutes, regulations, rules or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Firm
Firm Name: AXA ADVISORS, LLC
Termination Type: Permitted to Resign
Termination Date: 11/14/2005
Allegations: PERMITTED TO RESIGN WHILE UNDER INTERNAL INVESTIGATION FOR SIGNATURE IRREGULARITIES.
Product Type: Other
Other Product Types:

.....

Reporting Source: Individual
Firm Name: AXA ADVISORS
Termination Type: Permitted to Resign
Termination Date: 11/14/2005
Allegations: PERMITTED TO RESIGN WHILE UNDER INTERNAL INVESTIGATION FOR SIGNATURE IRREGULARITIES.
Product Type: Annuity(ies) - Variable
Other Product Types: BROKERAGE SERVICE FORMS
Broker Statement NASD INVESTIGATION COMPLETED AND CLOSED WITH NO ACTION.- LETTER OF CAUTION.



End of Report

This page is intentionally left blank.