



IAPD Report

SUE ANN DONOVAN

CRD# 708424

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

SUE ANN DONOVAN (CRD# 708424)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/21/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	LPL FINANCIAL LLC	CRD# 6413	02/12/2018
IA	HOLISTIC WEALTH ADVISORS	CRD# 332918	12/20/2024

QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **10** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	STRATOS WEALTH PARTNERS, LTD	153184	Clifton Park, NY	02/13/2018 - 12/23/2024
B	CETERA FINANCIAL SPECIALISTS LLC	10358	CLIFTON PARK, NY	06/07/2002 - 02/01/2018
B	PRIME CAPITAL SERVICES, INC.	18334	POUGHKEEPSIE, NY	10/02/1998 - 06/17/2002

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **10** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

Employment 1 of 2

Firm Name: **HOLISTIC WEALTH ADVISORS**
Main Address: 5 SOUTHSIDE DRIVE
SUITE 204
CLIFTON PARK, NY 12065
Firm ID#: 332918

Regulator	Registration	Status	Date
IA New York	Investment Adviser Representative	Approved	12/20/2024

Branch Office Locations

HOLISTIC WEALTH ADVISORS
5 SOUTHSIDE DRIVE
SUITE 204
CLIFTON PARK, NY 12065

Employment 2 of 2

Firm Name: **LPL FINANCIAL LLC**
Main Address: 1055 LPL WAY
FORT MILL, SC 29715
Firm ID#: 6413

Regulator	Registration	Status	Date
B FINRA	General Securities Representative	Approved	02/12/2018
B Arizona	Agent	Approved	02/12/2018
B California	Agent	Approved	02/12/2018
B Connecticut	Agent	Approved	02/12/2018
B Florida	Agent	Approved	02/12/2018
B Georgia	Agent	Approved	09/01/2021



Qualifications

Regulator	Registration	Status	Date
B Indiana	Agent	Approved	02/12/2018
B Maine	Agent	Approved	02/12/2018
B Massachusetts	Agent	Approved	02/12/2018
B New York	Agent	Approved	02/12/2018
B Vermont	Agent	Approved	02/12/2018

Branch Office Locations

LPL FINANCIAL LLC
5 SOUTHSIDE DRIVE, STE. 204
CLIFTON PARK, NY 12065



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
General Securities Representative Examination (S7)	Series 7	03/21/1987
Registered Representative Examination (S1)	Series 1	05/05/1980

State Securities Law Exams

Exam	Category	Date
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Uniform Securities Agent State Law Examination (S63)	Series 63	03/05/1994
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PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	02/13/2018 - 12/23/2024	STRATOS WEALTH PARTNERS, LTD	CRD# 153184	Clifton Park, NY
B	06/07/2002 - 02/01/2018	CETERA FINANCIAL SPECIALISTS LLC	CRD# 10358	CLIFTON PARK, NY
B	10/02/1998 - 06/17/2002	PRIME CAPITAL SERVICES, INC.	CRD# 18334	POUGHKEEPSIE, NY
B	04/25/1986 - 10/01/1998	FSC SECURITIES CORPORATION	CRD# 7461	ATLANTA, GA
B	05/13/1980 - 04/30/1986	IDS LIFE INSURANCE COMPANY	CRD# 6321	
B	05/13/1980 - 04/30/1986	IDS MARKETING CORPORATION	CRD# 6363	
B	05/13/1980 - 04/28/1986	IDS FINANCIAL SERVICES INC.	CRD# 6320	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
02/2018 - Present	LPL FINANCIAL LLC	REGISTERED REPRESENTATIVE	Y	CLIFTON PARK, NY, United States
11/2011 - Present	HOLISTIC WEALTH ADVISORS, LLC	Investment Advisor Representative	Y	CLIFTON PARK, NY, United States
02/2018 - 12/2024	STRATOS WEALTH PARTNERS, LTD	INVESTMENT ADVISOR REPRESENTATIVE	Y	CLIFTON PARK, NY, United States
02/2004 - 02/2018	CETERA INVESTMENT ADVISERS LLC	INVESTMENT ADVISER REPRESENTATIVE	Y	SCHAUMBURG, IL, United States
04/2002 - 02/2018	CETERA FINANCIAL SPECIALISTS LLC	REGISTERED REPRESENTATIVE	Y	SCHAUMBURG, IL, United States



Registration & Employment History



OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 1- 02/12/2018 - Stratos Wealth Partners - DBA for LPL Business (entity for LPL business) - inv rel - at reported business location(s) - start: 02/2018 - 160 hr/mth.
- 2- 02/12/2018 - Holistic Wealth Advisors - DBA for LPL Business (entity for LPL business) - inv rel - at reported business location(s) - start: 02/2018 - 160 hr/mth.
- 3- 02/21/2018 - Stratos Wealth Partners, LTD. - Registered Investment Advisor Hybrid - IAR - Investment Related - At Reported Business Location(s) - Start Date 2/2018 - 140 hours per month/ 8 hours during trading - I provide investment advisory services through Stratos Wealth Partners, LTD., an independent investment advisor firm. I started this business activity in 02/2018. I expect to spend approximately 140 hours per month on this activity. Please see the advisory firm's Form ADV for more information about its address, the nature of its business, its owners, and its services at <http://www.adviserinfo.sec.gov/IAPD>. The firm is separate from and independent of LPL Financial.
- 4- 02/21/2018 - Holistic Wealth Advisors - Registered Investment Advisor DBA - IAR - Investment Related - At Reported Business Location(s) - Start Date 2/2015 - 160 hours per month/ 8 hours during trading
- 5- 12/24/2024 - Holistic Wealth Advisors - Registered Investment Advisor Hybrid - IAR - Investment Related - At Reported Business Location(s) - Start Date 12/18/2024 - 20 hours per month/ during trading - I provide investment advisory services through Holistic Wealth Advisors, an independent investment advisor firm. I started this business activity in 12/2024. I expect to spend approximately 20 hours per month on this activity. Please see the advisory firm's Form ADV for more information about its address, the nature of its business, its owners, and its services at <http://www.adviserinfo.sec.gov/IAPD>. The firm is separate from and independent of LPL Financial.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 1

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	GENWORTH FINANCIAL SECURITIES
Allegations:	POOR SERVICE & PERFORMANCE
Product Type:	Annuity(ies) - Variable
Alleged Damages:	\$42,200.00

Customer Complaint Information

Date Complaint Received:	03/07/2008
Complaint Pending?	No
Status:	Denied
Status Date:	04/17/2008
Settlement Amount:	\$0.00
Individual Contribution Amount:	\$0.00

Broker Statement [CUSTOMERS] - A REVIEW OF YOUR ACTIVITIES CONCERNING THE ANNUITIES REVEALS THAT SINCE THESE ANNUITIES WERE ISSUED YOU WITHDREW \$41,900.00. UNFORTUNATELY, THESE WITHDRAWALS CONTRIBUTED TO THE POOR PERFORMANCE OF THE VARIABLE ANNUITY ACCOUNTS DURING THIS TIME. THE CURRENT DEATH BENEFIT EXCEEDS \$65,000.00.

WHILE IT IS UNFORTUNATE THAT YOU INVESTED IN YOUR ANNUITIES AT



THE HISTORIC HIGH, (AT THAT TIME), OF THE MARKET IN 2000 AND THE VALUE OF YOUR PORTFOLIOS SUBSEQUENTLY DECLINED SIGNIFICANTLY AFTER THE MARKET WAS IMPACTED BY THE EVENTS OF SEPTEMBER 11, 2001, THAT DECLINE WAS NOT FORESEEABLE OR CONTROLLABLE BY SUE DONOVAN OR GENWORTH SECURITIES.

SUE DONOVAN DID HAVE DISCUSSIONS, ON NUMEROUS OCCASIONS WITH YOU CONCERNING YOUR PORTFOLIOS AND IT WAS DECIDED TO REMAIN INVESTED. SHE DID ALSO DISCUSS THAT WITHDRAWING FUNDS FROM THESE ANNUITIES WAS ALSO HURTING THE PERFORMANCE AND YOUR RETURNS. SHE MENTIONED THAT YOU SHOULD CONSIDER DRAWING FROM YOUR OTHER ASSETS AND REAL ESTATE PROPERTY, TO COVER EXPENSES BUT YOU DECIDED NOT TO FOLLOW HER ADVICE. SHE HAS STATED THAT THE MARKET VOLATILITY AND TURBULENT TIMES HAVE CHALLENGED THE BEST INVESTMENTS AND IMPACTED MANY INDIVIDUALS. SHE MAINTAINS THAT HER ADVICE TO MAINTAIN THE DEATH BENEFITS OF THESE ANNUITIES HAS BEEN PRUDENT AND ESSENTIAL IN PRESERVING YOUR ASSETS.



End of Report

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