



## IAPD Report

**MARY ALICE HENRY**

CRD# 717818

| <b><u>Section Title</u></b>         | <b><u>Page(s)</u></b> |
|-------------------------------------|-----------------------|
| Report Summary                      | 1                     |
| Qualifications                      | 2 - 3                 |
| Registration and Employment History | 4                     |
| Disclosure Information              | 5                     |



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.



## **IAPD Information About Representatives**

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### **What is included in a IAPD report?**

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### **Where did this information come from?**

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### **How current is this information?**

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### **Need help interpreting this report?**

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### **What if I want to check the background of an Individual Broker or Brokerage Firm?**

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### **Are there other resources I can use to check the background of investment professionals?**

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### MARY ALICE HENRY (CRD# 717818)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **07/23/2025**.

### CURRENT EMPLOYERS

|           | Firm              | CRD#      | Registered Since |
|-----------|-------------------|-----------|------------------|
| <b>B</b>  | LPL FINANCIAL LLC | CRD# 6413 | 03/07/2008       |
| <b>IA</b> | LPL FINANCIAL LLC | CRD# 6413 | 03/07/2008       |

### QUALIFICATIONS

This representative is currently registered in **1** SRO(s) and **4** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

|           | FIRM                               | CRD# | LOCATION        | REGISTRATION DATES      |
|-----------|------------------------------------|------|-----------------|-------------------------|
| <b>IA</b> | EDWARD JONES                       | 250  | LITTLE ROCK, AR | 01/29/2007 - 02/06/2008 |
| <b>B</b>  | EDWARD JONES                       | 250  | LITTLE ROCK, AR | 06/18/2002 - 02/06/2008 |
| <b>IA</b> | PRUDENTIAL SECURITIES INCORPORATED | 7471 | LITTLE ROCK, AR | 06/23/1994 - 06/20/2002 |

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 3     |



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **4** jurisdiction(s) and 1 SRO(s) through his or her employer(s).

### Employment 1 of 1

Firm Name: **LPL FINANCIAL LLC**  
Main Address: 1055 LPL WAY  
FORT MILL, SC 29715  
Firm ID#: 6413

|           | Regulator      | Registration                      | Status   | Date       |
|-----------|----------------|-----------------------------------|----------|------------|
| <b>B</b>  | FINRA          | General Securities Representative | Approved | 03/07/2008 |
| <b>B</b>  | Arkansas       | Agent                             | Approved | 03/07/2008 |
| <b>IA</b> | Arkansas       | Investment Adviser Representative | Approved | 03/07/2008 |
| <b>B</b>  | New York       | Agent                             | Approved | 01/06/2012 |
| <b>B</b>  | North Carolina | Agent                             | Approved | 01/29/2020 |
| <b>B</b>  | Tennessee      | Agent                             | Approved | 05/22/2017 |

### Branch Office Locations

**LPL FINANCIAL LLC**  
10 CORPORATE HILL DR, STE 250  
LITTLE ROCK, AR 72205

**LPL FINANCIAL LLC**  
LITTLE ROCK, AR



## Qualifications



### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 4 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

| Exam | Category | Date |
|------|----------|------|
|------|----------|------|

No information reported.

#### General Industry/Product Exams

| Exam                                                        | Category  | Date       |
|-------------------------------------------------------------|-----------|------------|
| <b>B</b> Securities Industry Essentials Examination (SIE)   | SIE       | 10/01/2018 |
| <b>B</b> Foreign Currency Options Examination (S15)         | Series 15 | 06/16/1986 |
| <b>B</b> Interest Rate Options Examination (S5)             | Series 5  | 10/17/1981 |
| <b>B</b> General Securities Representative Examination (S7) | Series 7  | 10/18/1980 |

#### State Securities Law Exams

| Exam                                                          | Category  | Date       |
|---------------------------------------------------------------|-----------|------------|
| <b>IA</b> Uniform Investment Adviser Law Examination (S65)    | Series 65 | 06/13/1994 |
| <b>B</b> Uniform Securities Agent State Law Examination (S63) | Series 63 | 01/12/1981 |



### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.

Only professional designations listed in Question 8 of the Form U4 will appear in this section if the appropriate box is checked and verified by the issuing organization at the time of the filing. Learn more about eligible designations at [IARD](#) and [NASAA](#).



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

|    | Registration Dates      | Firm Name                          | ID#       | Branch Location |
|----|-------------------------|------------------------------------|-----------|-----------------|
| IA | 01/29/2007 - 02/06/2008 | EDWARD JONES                       | CRD# 250  | LITTLE ROCK, AR |
| B  | 06/18/2002 - 02/06/2008 | EDWARD JONES                       | CRD# 250  | LITTLE ROCK, AR |
| IA | 06/23/1994 - 06/20/2002 | PRUDENTIAL SECURITIES INCORPORATED | CRD# 7471 | LITTLE ROCK, AR |
| B  | 01/31/1984 - 06/20/2002 | PRUDENTIAL SECURITIES INCORPORATED | CRD# 7471 | NEW YORK, NY    |
| B  | 09/25/1981 - 02/06/1984 | SHEARSON/AMERICAN EXPRESS INC.     | CRD# 7506 |                 |

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

| Employment Dates  | Employer Name      | Position                  | Investment Related | Employer Location              |
|-------------------|--------------------|---------------------------|--------------------|--------------------------------|
| 03/2008 - Present | LPL Financial, LLC | Registered Representative | Y                  | LITTLE ROCK, AR, United States |

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

1. 03/07/2008 - PATHWAY FINANCIAL MANAGEMENT - Investment Related - At Reported Business Location(s) - DBA for LPL Business (entity for LPL business).



## Disclosure Summary

### Disclosure Information

**What you should know about reported disclosure events:**

**(1) Certain thresholds must be met before an event is reported to IARD, for example:**

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

**(2) Disclosure events in IAPD reports come from different sources:**

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

**(3) There are different statuses and dispositions for disclosure events:**

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

**(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.**



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

| Type             | Count |
|------------------|-------|
| Customer Dispute | 3     |

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 3

|                                                                            |                                                                                                                                                         |
|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Reporting Source:</b>                                                   | Individual                                                                                                                                              |
| <b>Employing firm when activities occurred which led to the complaint:</b> | LPL FINANCIAL LLC                                                                                                                                       |
| <b>Allegations:</b>                                                        | CUSTOMER ALLEGES ADVISOR MISREPRESENTED VARIABLE ANNUITY POLICY AND FAILED TO FOLLOW HER INVESTMENT INSTRUCTIONS. ACTIVITY PERIOD - 12/28/15 TO 3/5/20. |
| <b>Product Type:</b>                                                       | Annuity-Variable                                                                                                                                        |
| <b>Alleged Damages:</b>                                                    | \$0.00                                                                                                                                                  |
| <b>Alleged Damages Amount Explanation (if amount not exact):</b>           | UNSPECIFIED BUT BELIEVED TO BE GREATER THAN \$5,000.                                                                                                    |
| <b>Is this an oral complaint?</b>                                          | No                                                                                                                                                      |
| <b>Is this a written complaint?</b>                                        | Yes                                                                                                                                                     |
| <b>Is this an arbitration/CFTC reparation or civil litigation?</b>         | No                                                                                                                                                      |

### Customer Complaint Information

|                                 |            |
|---------------------------------|------------|
| <b>Date Complaint Received:</b> | 03/05/2020 |
| <b>Complaint Pending?</b>       | No         |
| <b>Status:</b>                  | Denied     |
| <b>Status Date:</b>             | 05/04/2020 |



**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement**

CUSTOMER'S PURCHASE OF THE ANNUITY WAS FULLY DISCUSSED, DOCUMENTED, AND AUTHORIZED. DURING THE RECOMMENDATION OF THIS ANNUITY ALL INFORMATION ABOUT THE EXPENSES AND POTENTIAL BENFITS WERE FULLY DISCLOSED TO THE CUSTOMER AND ALSO DISCLOSED ON THE FORMS SIGNED BY THE CUSTOMER. I DENY ALL ALLEGATIONS OF WRONGDOING, AS THE ALLEGED DAMAGES ARE WITHOUT MERIT.

## Disclosure 2 of 3

**Reporting Source:**

Firm

**Employing firm when activities occurred which led to the complaint:**

EDWARD JONES

**Allegations:**

THE CLIENT IS REQUESTING RELIEF FROM THE LOSS TAKEN ON THE SALE OF FANNIE MAE AND FREDDIE MAC BONDS THAT WERE PURCHASED IN 1/08 AND SOLD IN 6/08. THE CLIENT STATES HE WAS TOLD TO REQUEST RELIEF ON THE GROUNDS OF AN "UNSUITABLE INVESTMENT FOR AN UNSOPHISTICATED INVESTOR" THE CIENT IS REQUESTING PAYMENT IN THE AMOUNT OF 4% OF THE INVESTMENT OR \$7,360.

**Product Type:**

Debt - Corporate

**Alleged Damages:**

\$7,360.00

## Customer Complaint Information

**Date Complaint Received:**

07/10/2008

**Complaint Pending?**

No

**Status:**

Denied

**Status Date:**

08/19/2008

**Settlement Amount:**

**Individual Contribution Amount:**

**Firm Statement**

THE FA STATED THAT THE CLIENT CONTACTED HER ABOUT PURCHASING FANNIE MAE AND FREDDIE MAC BONDS. THE BONDS WERE NOT IN INVENTORY, HOWEVER, THERE WERE SIMILAR BONDS THAT THE FA EXPLAINED WERE COLLATERLIZED WITH THE FREDDIE MAC AND FANNIE MAE MORTGAGES. AFTER DISCUSSING THE BONDS, THE CLIENT WANTED TO PURCHASE \$6,000 OF THE BONDS. THE FA STATED THAT WITHIN A FEW DAYS THE CLIENT CONTACTED THE FA AND WANTED TO PURCHASE ADDITIONAL BONDS. THE FA DID NOT RECALL DISCUSSING SUB PRIME MORTGAGES WITH THE CLIENT. THE FA STATED THAT SHE DISCUSSED THE BONDS TO ENSURE THAT THE CLIENT FULLY UNDERSTOOD THE INVESTMENT. THE BONDS WERE DISCUSSED IN DETAIL TO INCLUDE THAT THE VALUE OF THE BONDS WOULD BE SUBJECT TO FLUCTUATION. THE CLIENT CONTACTED THE CURRENT FA IN MARCH 2008 TO SELL THE BONDS, HOWEVER, THE FA EXPRESSED HIS CONCERN AS THE BONDS HAD BEEN HELD FOR SUCH A SHORT PERIOD OF TIME. THE BONDS WERE NOT SOLD AND THE CLIENT CONTACTED THE CURRENT FA AGAIN IN JUNE 2008 REGARDING THE LIQUIDATION OF THE BONDS. THE FA STATED IN



HIS NOTES THAT HE REMINDED THE CLIENT OF THE REASONS THAT THE BONDS WERE PURCHASED INITIALLY, HOWEVER, INSTRUCTIONS WERE GIVEN TO LIQUIDATE. IT APPEARS AS THOUGH THE BONDS WERE FULLY EXPLAINED AND THE CLIENT CONFIRMED TO THE FA THAT HE UNDERSTOOD THE NATURE OF THE BONDS. CLAIM DENIED.

.....

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** EDWARD JONES

**Allegations:** THE CLIENT IS REQUESTING RELIEF FROM THE LOSS TAKEN ON THE SALE OF FANNIE MAE AND FREDDIE MAC BONDS THAT WERE PURCHASED IN 1/08 AND SOLD IN 6/08. THE CLIENT STATES HE WAS TOLD TO REQUEST RELIEF ON THE GROUNDS OF AN "UNSUITABLE INVESTMENT FOR AN UNSOPHISTICATED INVESTOR" THE CLIENT IS REQUESTING PAYMENT IN THE AMOUNT OF 4% OF THE INVESTMENT OR \$7,360.

**Product Type:** Debt - Corporate

**Alleged Damages:** \$7,360.00

### Customer Complaint Information

**Date Complaint Received:** 07/10/2008

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 08/19/2008

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** THE FA STATED THAT THE CLIENT CONTACTED HER ABOUT PURCHASING FANNIE MAE AND FREDDIE MAC BONDS. THE BONDS WERE NOT IN INVENTORY, HOWEVER, THERE WERE SIMILAR BONDS THAT THE FA EXPLAINED WERE COLLATERALIZED WITH THE FREDDIE MAC AND FANNIE MAE MORTGAGES. AFTER DISCUSSING THE BONDS, THE CLIENT WANTED TO PURCHASE \$6,000 OF THE BONDS. THE FA STATED THAT WITHIN A FEW DAYS THE CLIENT CONTACTED THE FA AND WANTED TO PURCHASE ADDITIONAL BONDS. THE FA DID NOT RECALL DISCUSSING SUB PRIME MORTGAGES WITH THE CLIENT. THE FA STATED THAT SHE DISCUSSED THE BONDS TO ENSURE THAT THE CLIENT FULLY UNDERSTOOD THE INVESTMENT. THE BONDS WERE DISCUSSED IN DETAIL TO INCLUDE THAT THE VALUE OF THE BONDS WOULD BE SUBJECT TO FLUCTUATION. THE CLIENT CONTACTED THE CURRENT FA IN MARCH 2008 TO SELL THE BONDS, HOWEVER, THE FA EXPRESSED HIS CONCERN AS THE BONDS HAD BEEN HELD FOR SUCH A SHORT PERIOD OF TIME. THE BONDS WERE NOT SOLD AND THE CLIENT CONTACTED THE CURRENT FA AGAIN IN JUNE 2008 REGARDING THE LIQUIDATION OF THE BONDS. THE FA STATED IN HIS NOTES THAT HE REMINDED THE CLIENT OF THE REASONS THAT THE BONDS WERE PURCHASED INITIALLY, HOWEVER, INSTRUCTIONS WERE GIVEN TO LIQUIDATE. IT APPEARS AS THOUGH THE BONDS WERE FULLY EXPLAINED AND THE CLIENT CONFIRMED TO THE FA THAT HE UNDERSTOOD THE NATURE OF THE BONDS. CLAIM DENIED.

**Disclosure 3 of 3**

**Reporting Source:** Firm

**Employing firm when activities occurred which led to the complaint:** PSI

**Allegations:** WRITTEN COMPLAINT ALLEGING INVESTMENTS WERE UNSUITABLE FOR THE CUSTOMERS.

**Product Type:** Mutual Fund(s)

**Alleged Damages:** \$370,000.00

**Customer Complaint Information**

**Date Complaint Received:** 09/03/2002

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 07/14/2003

**Settlement Amount:** \$20,000.00

**Individual Contribution Amount:** \$5,000.00

**Firm Statement** THIS MATTER WAS SETTLED

.....

**Reporting Source:** Individual

**Employing firm when activities occurred which led to the complaint:** PSI

**Allegations:** PREVIOUS FIRM COMPLAINT: WRITTEN COMPLAINT ALLEGING INVESTMENTS WERE UNAUITABLE FOR THE CUSTOMERS.

**Product Type:** Mutual Fund

**Alleged Damages:** \$370,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

**Customer Complaint Information**

**Date Complaint Received:** 09/03/2002

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 07/14/2003

**Settlement Amount:** \$20,000.00

**Individual Contribution Amount:** \$5,000.00

**Broker Statement** PREVIOUS FIRM COMPLAINT SETTLED FOR \$20,000, \$5,000 OF WHICH IS IR CONTRIBUTION.



## End of Report

This page is intentionally left blank.