



IAPD Report

CAROLINE HANSEN

CRD# 732923

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

CAROLINE HANSEN (CRD# 732923)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **09/10/2025**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	RBC CAPITAL MARKETS, LLC	CRD# 31194	09/03/2014
IA	RBC CAPITAL MARKETS, LLC	CRD# 31194	09/03/2014

QUALIFICATIONS

This representative is currently registered in **22** SRO(s) and **26** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	WELLS FARGO ADVISORS, LLC	19616	GREENWOOD VILLAGE, CO	06/16/2000 - 09/04/2014
B	WELLS FARGO ADVISORS, LLC	19616	GREENWOOD VILLAGE, CO	09/04/1990 - 09/04/2014
B	BOETTCHER & COMPANY, INC.	101	GREENWOOD VILLAGE, CO	10/31/1989 - 09/04/1990

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	2



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **26** jurisdiction(s) and 22 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **RBC CAPITAL MARKETS, LLC**
Main Address: 200 VESEY ST.
NEW YORK, NY 10281
Firm ID#: 31194

Regulator	Registration	Status	Date
B BOX Exchange LLC	General Securities Representative	Approved	09/03/2014
B Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B Cboe C2 Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B Cboe Exchange, Inc.	General Securities Representative	Approved	09/03/2014
B FINRA	General Securities Representative	Approved	09/03/2014
B Investors' Exchange LLC	General Securities Representative	Approved	11/18/2020
B Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	11/01/2020
B MEMX LLC	General Securities Representative	Approved	11/01/2020
B MIAX PEARL, LLC	General Securities Representative	Approved	11/01/2020
B NYSE American LLC	General Securities Representative	Approved	09/03/2014



Qualifications

Regulator	Registration	Status	Date
B NYSE Arca, Inc.	General Securities Representative	Approved	09/03/2014
B NYSE National, Inc.	General Securities Representative	Approved	11/18/2020
B NYSE Texas, Inc.	General Securities Representative	Approved	11/18/2020
B Nasdaq GEMX, LLC	General Securities Representative	Approved	11/18/2020
B Nasdaq ISE, LLC	General Securities Representative	Approved	09/03/2014
B Nasdaq PHLX LLC	General Securities Representative	Approved	09/03/2014
B Nasdaq Stock Market	General Securities Representative	Approved	09/03/2014
B Nasdaq Texas, LLC	General Securities Representative	Approved	09/03/2014
B New York Stock Exchange	General Securities Representative	Approved	09/03/2014
B Alabama	Agent	Approved	07/19/2017
B Alaska	Agent	Approved	07/19/2017
B Arizona	Agent	Approved	09/03/2014
B California	Agent	Approved	09/03/2014
B Colorado	Agent	Approved	09/03/2014
IA Colorado	Investment Adviser Representative	Approved	09/03/2014
B Delaware	Agent	Approved	07/28/2017
B Florida	Agent	Approved	09/03/2014
B Idaho	Agent	Approved	02/15/2019
B Kansas	Agent	Approved	05/25/2021



Qualifications

	Regulator	Registration	Status	Date
B	Massachusetts	Agent	Approved	09/08/2023
B	Michigan	Agent	Approved	01/15/2016
B	Minnesota	Agent	Approved	11/23/2015
B	Missouri	Agent	Approved	07/19/2023
B	Montana	Agent	Approved	09/09/2014
B	Nebraska	Agent	Approved	07/07/2016
B	Nevada	Agent	Approved	10/22/2019
B	New Hampshire	Agent	Approved	07/19/2023
B	New Mexico	Agent	Approved	07/02/2025
B	New York	Agent	Approved	09/03/2014
B	North Carolina	Agent	Approved	10/27/2023
B	Oklahoma	Agent	Approved	09/17/2014
B	Oregon	Agent	Approved	09/03/2014
B	Pennsylvania	Agent	Approved	10/30/2024
B	Texas	Agent	Approved	09/03/2014
IA	Texas	Investment Adviser Representative	Restricted Approval	03/30/2017
B	Washington	Agent	Approved	09/03/2014
B	Wyoming	Agent	Approved	09/03/2014



Qualifications

Branch Office Locations

RBC CAPITAL MARKETS, LLC

5251 DTC PARKWAY
SUITE 1200
GREENWOOD VILLAGE, CO 80111-2737

RBC CAPITAL MARKETS, LLC

LONE TREE, CO



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 1 principal/supervisory exam, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

	Exam	Category	Date
	General Securities Principal Examination (S24)	Series 24	11/28/1983

General Industry/Product Exams

	Exam	Category	Date
	Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
	Interest Rate Options Examination (S5)	Series 5	11/21/1981
	General Securities Representative Examination (S7)	Series 7	06/10/1981

State Securities Law Exams

	Exam	Category	Date
	Uniform Investment Adviser Law Examination (S65)	Series 65	04/02/1999
	Uniform Securities Agent State Law Examination (S63)	Series 63	08/10/1981

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **1** professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at <http://www.nasaa.org>



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	06/16/2000 - 09/04/2014	WELLS FARGO ADVISORS, LLC	CRD# 19616	GREENWOOD VILLAGE
B	09/04/1990 - 09/04/2014	WELLS FARGO ADVISORS, LLC	CRD# 19616	GREENWOOD VILLAGE
B	10/31/1989 - 09/04/1990	BOETTCHER & COMPANY, INC.	CRD# 101	
B	10/17/1988 - 05/03/1989	HANIFEN, IMHOFF SECURITIES CORP.	CRD# 10620	
B	09/01/1988 - 05/03/1989	HANIFEN, IMHOFF SECURITIES CORP.	CRD# 10620	
B	06/23/1981 - 10/17/1988	HANIFEN, IMHOFF INC.	CRD# 2126	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
09/2014 - Present	RBC CAPITAL MARKETS, LLC	Registered Representative	Y	GREENWOOD VILLAGE, CO, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Criminal	1
Customer Dispute	2

Criminal

This disclosure event involves a criminal charge against the Investment Adviser Representative that has resulted in a dismissal, plea, acquittal or conviction. The criminal matter may relate to any felony or certain misdemeanor offenses (e.g., bribery, perjury, forgery, counterfeiting, extortion, fraud, wrongful taking of property).

Disclosure 1 of 1

Reporting Source:	Individual
Court Details:	TARGET DEPARTMENT STORE GLENDALE (DENVER) COLORADO
Charge Date:	12/22/1971
Charge Details:	SHOPLIFTING - \$6.00
Felony?	
Current Status:	Final
Status Date:	12/22/1971
Disposition Details:	COURT FILES AND ARRESTING JURISDICTION FILES HAVE NOT BEEN RETAINED AND ARE NO LONGER AVAILABLE.

Broker Statement

AT THE APPROXIMATE AGE OF 19 WHILE PURCHASING A NUMBER OF ITEMS FROM A TARGET STORE IN DENVER, I CARRIED A VERY SMALL ITEM IN MY HAND TO KEEP IT FROM FALLING THROUGH THE SHOPPING CART. UNFORTUNATELY WITH THE CHRISTMAS CROWDS AND CHAOS, I NEGLECTED TO LAY THE ITEM ON THE COUNTER TO BE INCLUDED IN MY TOTAL PURCHASE. BEING EXTREMELY FRIGHTENED BY THE INTIMIDATING SECURITY, I WAS UNABLE TO CONVINCE THEM IT WAS NOT INTENTIONAL & ABSOLUTELY N OVERSIGHT.



Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	WELLS FARGO ADVISORS, LLC
Allegations:	THE CLIENT ALLEGED THAT HER FINANCIAL ADVISOR FAILED TO FOLLOW INSTRUCTIONS. (09/01/2008-10/31/2008)
Product Type:	CD
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	THE CLIENT ALLEGED THE FAILURE TO FOLLOW INSTRUCTIONS CAUSED A LOSS OF APPROXIMATELY \$50,000.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	03/03/2014
Complaint Pending?	No
Status:	Denied
Status Date:	03/25/2014
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	CLAIM DENIED FOLLOWING REVIEW OF FIRM RECORDS WHICH DEMONSTRATED CLIENT AS MISTAKEN IN ALLEGING SALES PRACTICE VIOLATIONS.

Disclosure 2 of 2

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	WACHOVIA SECURITIES, LLC
Allegations:	CLIENT HAS ALLEGED THAT HIS FINANCIAL ADVISOR SOLD HIM A VARIABLE ANNUITY IN 1999 AND REPRESENTED THAT THIS INVESTMENT WOULD YIELD HIM APPROXIMATELY 9%. THE CLIENT'S WITHDRAWALS AND MARKET CONDITIONS HAVE REDUCED THE CLIENT'S PRINCIPAL. WHILE



THE CLIENT HAS OUT OF POCKET DAMAGES OF APPROXIMATELY \$14,000, HIS DEMAND INCLUDES MONTHLY COMPENSATION OF \$3,500 FOR THE REST OF HIS LIFE, ATTORNEY'S FEES AND OTHER EXPENSES. ARBITRATION FILED ON 01/11/05. ALLEGATIONS: WYOMING RESIDENT ALLEGES THAT THE PURCHASE OF A VARIABLE ANNUITY IN HIS ACCOUNT WAS UNSUITABLE AND THAT WACHOVIA SECURITIES FAILED TO SUPERVISE FA CAROLINE HANSEN. CLAIMED DAMAGES ARE UNSPECIFIED BUT BELIEVED TO BE IN EXCESS OF \$5,000.00.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 12/09/2004

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 01/11/2005

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASDR CASE NO. 04-08805

Date Notice/Process Served: 01/11/2005

Arbitration Pending? No

Disposition: Settled

Disposition Date: 01/19/2006

Monetary Compensation Amount: \$75,000.00

Individual Contribution Amount: \$0.00

Broker Statement

THE FIRM HAS DENIED THE ALLEGATIONS OF WRONGDOING IN THEIR ENTIRETY. THE VARIABLE ANNUITY WAS A SUITABLE RECOMMENDATION TO MEET THE CLIENT'S INVESTMENT OBJECTIVES AND THE CLIENT WAS FULLY INFORMED OF THE RISKS THAT HIS PERFORMANCE EXPECTATIONS WOULD NOT BE MET. ARBITRATION FILED ON 01/11/2005. THE CLAIM SETTLED FOR \$75,000.



End of Report

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