



IAPD Report

LAWRENCE VINCENT OCONNOR III

CRD# 813950

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Please contact FINRA with any concerns.



IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



Report Summary

LAWRENCE VINCENT OCONNOR III (CRD# 813950)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **11/17/2022**.

CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
B	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	11/20/2009
IA	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	11/20/2009

QUALIFICATIONS

This representative is currently registered in **6** SRO(s) and **35** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

Note: Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
IA	UBS FINANCIAL SERVICES INC.	8174	FLORHAM PARK, NJ	07/18/2002 - 12/01/2009
B	UBS FINANCIAL SERVICES INC.	8174	FLORHAM PARK, NJ	01/28/1995 - 12/01/2009
B	KIDDER, PEABODY & CO. INCORPORATED	7613	NEW YORK, NY	05/04/1993 - 01/28/1995

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7



Qualifications

REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **35** jurisdiction(s) and 6 SRO(s) through his or her employer(s).

Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**
Main Address: ONE BRYANT PARK
NEW YORK, NY 10036
Firm ID#: 7691

Regulator	Registration	Status	Date
B Cboe BYX Exchange, Inc.	General Securities Representative	Approved	05/09/2014
B Cboe BZX Exchange, Inc.	General Securities Representative	Approved	05/09/2014
B Cboe Exchange, Inc.	General Securities Representative	Approved	11/20/2009
B Cboe Exchange, Inc.	General Securities Sales Supervisor	Approved	11/20/2009
B FINRA	General Securities Representative	Approved	11/20/2009
B FINRA	General Securities Sales Supervisor	Approved	11/20/2009
B Nasdaq Stock Market	General Securities Representative	Approved	11/20/2009
B Nasdaq Stock Market	General Securities Sales Supervisor	Approved	11/20/2009
B New York Stock Exchange	General Securities Representative	Approved	11/20/2009
B New York Stock Exchange	General Securities Sales Supervisor	Approved	10/01/2018
B Alabama	Agent	Approved	12/01/2009
B Arizona	Agent	Approved	11/20/2009
B California	Agent	Approved	11/24/2009



Qualifications

	Regulator	Registration	Status	Date
B	Colorado	Agent	Approved	11/20/2009
B	Connecticut	Agent	Approved	11/20/2009
B	Delaware	Agent	Approved	12/18/2009
B	District of Columbia	Agent	Approved	11/20/2009
B	Florida	Agent	Approved	01/11/2010
B	Georgia	Agent	Approved	01/22/2010
B	Illinois	Agent	Approved	11/20/2009
B	Indiana	Agent	Approved	12/02/2009
B	Kentucky	Agent	Approved	01/06/2010
B	Louisiana	Agent	Approved	11/20/2009
B	Maine	Agent	Approved	11/20/2009
B	Maryland	Agent	Approved	11/20/2009
B	Massachusetts	Agent	Approved	11/23/2009
B	Michigan	Agent	Approved	11/20/2009
B	Minnesota	Agent	Approved	05/21/2017
B	Nevada	Agent	Approved	12/11/2009
B	New Hampshire	Agent	Approved	11/20/2009
B	New Jersey	Agent	Approved	11/20/2009
IA	New Jersey	Investment Adviser Representative	Approved	11/20/2009



Qualifications

Regulator	Registration	Status	Date
B New Mexico	Agent	Approved	11/20/2009
B New York	Agent	Approved	11/20/2009
B North Carolina	Agent	Approved	11/20/2009
B Ohio	Agent	Approved	11/20/2009
B Oklahoma	Agent	Approved	01/06/2010
B Pennsylvania	Agent	Approved	11/20/2009
B Rhode Island	Agent	Approved	11/20/2009
B South Carolina	Agent	Approved	12/09/2009
B Texas	Agent	Approved	12/16/2009
IA Texas	Investment Adviser Representative	Restricted Approval	10/08/2012
B Vermont	Agent	Approved	11/20/2009
B Virginia	Agent	Approved	11/20/2009
B Washington	Agent	Approved	11/20/2009
B West Virginia	Agent	Approved	01/25/2017
B Wisconsin	Agent	Approved	11/20/2009

Branch Office Locations

**MERRILL LYNCH, PIERCE, FENNER & SMITH
INCORPORATED**
100 CAMPUS DR
FLORHAM PARK, NJ 07932



Qualifications

PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

This individual has passed 3 principal/supervisory exams, 4 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
General Securities Sales Supervisor - Options Module Examination (S9)	Series 9	01/02/2023
General Securities Sales Supervisor - General Module Examination (S10)	Series 10	01/02/2023
General Securities Sales Supervisor Examination (Options Module & General Module) (S8)	Series 8	05/09/1984

General Industry/Product Exams

Exam	Category	Date
Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
National Commodity Futures Examination (S3)	Series 3	12/26/1989
AMEX Put and Call Exam (PC)	PC	09/08/1977
General Securities Representative Examination (S7)	Series 7	10/18/1975

State Securities Law Exams

Exam	Category	Date
Uniform Securities Agent State Law Examination (S63)	Series 63	12/19/1980

PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration & Employment History

PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	07/18/2002 - 12/01/2009	UBS FINANCIAL SERVICES INC.	CRD# 8174	FLORHAM PARK, NJ
B	01/28/1995 - 12/01/2009	UBS FINANCIAL SERVICES INC.	CRD# 8174	FLORHAM PARK, NJ
B	05/04/1993 - 01/28/1995	KIDDER, PEABODY & CO. INCORPORATED	CRD# 7613	NEW YORK, NY
B	02/08/1988 - 05/18/1993	PAINWEBBER INCORPORATED	CRD# 8174	WEEHAWKEN, NJ
B	09/26/1978 - 02/12/1988	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	CRD# 7691	
B	10/23/1975 - 09/26/1978	MERRILL LYNCH, PIERCE, FENNER & SMITH, INC.	CRD# 572	

EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
12/2009 - Present	BANK OF AMERICA,NA	WEALTH MANAGMENT ADVISOR	Y	FLORHAM, NJ, United States
11/2009 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	FINANCIAL ADVISOR	Y	FLORHAM PARK, NJ, United States

OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

No information reported.



Disclosure Summary

Disclosure Information

What you should know about reported disclosure events:

(1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

(2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

(3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
 - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

(4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	7

Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

Disclosure 1 of 7

Reporting Source:	Individual
Employing firm when activities occurred which led to the complaint:	Merrill Lynch, Pierce, Fenner & Smith Incorporated
Allegations:	The Customer alleges unauthorized transfers and unsuitable investment recommendations.
Product Type:	Other: Bond Account
Alleged Damages:	\$15,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	Superior Court of New Jersey Law Division, Special Civil Part
Docket/Case #:	MRS-DC-005465-18
Filing date of arbitration/CFTC reparation or civil litigation:	07/18/2018

Customer Complaint Information

Date Complaint Received:	07/26/2018
Complaint Pending?	No



Status: Settled
Status Date: 09/04/2018
Settlement Amount: \$10,000.00
Individual Contribution Amount: \$0.00
Broker Statement Merrill Lynch and Lawrence O'Connor deny all allegations set forth by [REDACTED] in his Statement of Claim. Mr. O'Connor was not named as a party in this small claims action and did not contribute to the settlement. ML settled this claim for business reasons to avoid the expense and uncertainty of litigation

Disclosure 2 of 7

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
Allegations: THE CUSTOMER ALLEGES UNAUTHORIZED TRADING, UNSUITABLE INVESTMENT RECOMMENDATIONS AND MISREPRESENTATION AND OMISSION OF MATERIAL FACTS IN MAY 2011
Product Type: Annuity-Variable
Debt-Government
Alleged Damages: \$250,000.00
Is this an oral complaint? No
Is this a written complaint? No
Is this an arbitration/CFTC reparation or civil litigation? Yes
Arbitration/Reparation forum or court name and location: FINRA
Docket/Case #: 12-03946
Filing date of arbitration/CFTC reparation or civil litigation: 11/14/2012

Customer Complaint Information

Date Complaint Received: 11/26/2012
Complaint Pending? No
Status: Settled
Status Date: 12/11/2013
Settlement Amount: \$75,000.00
Individual Contribution Amount: \$0.00
Broker Statement MR. O'CONNOR DENIES THE ALLEGATIONS IN THE STATEMENT OF CLAIM. THIS MATTER WAS SETTLED FOR BUSINESS REASONS TO AVOID THE EXPENSE AND UNCERTAINTY OF LITIGATION. MR. O'CONNOR DID NOT CONTRIBUTE TO THE SETTLEMENT.

**Disclosure 3 of 7**

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC.

Allegations: THE COMPLAINT AROSE OUT OF THE SALE OF AN AUCTION RATE SECURITY (ARS) THAT WAS MADE PRIOR TO THE WIDESPREAD ILLIQUIDITY IN THE ARS MARKET THAT OCCURRED IN FEBRUARY 2008.

Product Type: Other: AUCTION RATE SECURITIES

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): THE CUSTOMER DID NOT MAKE A CLAIM FOR COMPENSATORY DAMAGES AND/OR DAMAGES WERE DETERMINED TO BE LESS THAN \$5,000.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 03/05/2008

Complaint Pending? No

Status: Settled

Status Date: 12/23/2008

Settlement Amount: \$50,000.00

Individual Contribution Amount: \$0.00

Broker Statement

THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE BREAKDOWN OF THE LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

**Disclosure 4 of 7**

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: UBS PAINWEBBER INC.

Allegations: CUSTOMER CLAIMS THAT THE INVESTMENTS MADE BY THE BROKER WERE NOT APPROPRIATE FOR HER BASED UPON AGE AND INVESTMENT OBJECTIVES. CUSTOMER ALSO ALLEGES POSSIBLE CHURNING BASED ON THE NUMBER OF PURCHASES AND SALES MADE IN THE ACCOUNTS.

Product Type: Mutual Fund(s)

Alleged Damages: \$66,000.00

Customer Complaint Information

Date Complaint Received: 02/11/2002

Complaint Pending? No

Status: Denied

Status Date: 06/05/2002

Settlement Amount:

Individual Contribution Amount:

Broker Statement UBS PAINWEBBER FOUND THE CUSTOMER'S COMPLAINT TO BE WITHOUT MERIT IN REVIEWING ACTIVITIES. REQUEST FOR COMPENSATION WAS DENIED. -- THE CUSTOMER'S INVESTMENTS WERE APPROPRIATE BASED UPON HER OBJECTIVES, INCOME NEEDS, EDUCATION AND RISK PROFILE. THEY WERE CONFIRMED AND UPDATED THROUGH FREQUENT CONVERSATIONS AS WERE ALL OF HER SECURITY ORDERS. SHE ALSO RECEIVED CONFIRMATIONS AND MONTHLY STATEMENTS THAT WERE MAILED TO HER HOME. SHE DID NOT INCUR LOSSES, AS HER ENDING VALUE (WITH WITHDRAWALS AND SECURITY TRANSFERS) WAS GREATER THAN HER STARTING VALUE. CASH WITHDRAWALS AND SECURITY TRANSFER WERE PROCESSED AT THE CLIENT'S REQUEST FOR FUNDS. NUMEROUS LIQUIDATIONS WERE THE RESULT OF THE CLIENT'S NEED FOR CASH. IN ADDITION, MANY MUTUAL FUNDS EXCHANGES WITHIN THE SAME FAMILY OF FUNDS (AT NAV WITH NO ADDITIONAL COMMISSIONS) WERE INCORRECTLY INCLUDED AS "CHURNING" IN THIS COMPLAINT. I DENY ALL OF THESE ACCUSATIONS AS FALSE.

Disclosure 5 of 7

Reporting Source: Individual

Employing firm when activities occurred which led to the complaint: PAINWEBBER INC.

Allegations: CLIENT ALLEGES THAT HE WAS NOT INFORMED REGARDING THE AGGRESSIVE NATURE OF PGEX AND ANTS, AND THAT PGEX AND ANTS WERE NOT SUITABLE INVESTMENTS. TIME PERIOD 1999-2000. ESTIMATED DAMAGES EXCEED \$5000.

Product Type: Equity - OTC

**Alleged Damages:****Customer Complaint Information****Date Complaint Received:** 11/27/2000**Complaint Pending?** No**Status:** Denied**Status Date:** 02/16/2001**Settlement Amount:****Individual Contribution Amount:****Broker Statement**

CUSTOMER IS A SOPHISTICATED INVESTOR WITH APPROXIMATELY 20 YEARS INVESTMENT EXPERIENCE. HE HAD EXTENSIVE HISTORY WITH HIGH-RISK INVESTMENTS AND STRATEGIES, INCLUDING THE SELLING OF UNCOVERED CALLS AND PUT OPTIONS, TRADING ON MARGIN, THE USE OF STOP ORDERS, ETC., BEFORE TRANSFERRING HIS ACCOUNTS TO PAINWEBBER. HIS NEW ACCOUNT INFORMATION (WHICH HE REVIEWED AND APPROVED), AND MONTHLY STATEMENTS CLEARLY INDICATED AGGRESSIVE, MODERATE AS HIS INVESTMENT OBJECTIVES. HE PURCHASED BOTH PACIFIC GATEWAY EXCHANGE (WHICH WAS RATED A "BUY" BY PAINWEBBER) AND ANTS SOFTWARE, UNDERSTANDING THEIR SPECULATIVE NATURE AFTER DISCUSSING BOTH SMALL CAP TECHNOLOGY ISSUES WITH ME. PGEX WAS PROFITABLE SHORTLY AFTER HIS INITIAL PURCHASE, AND HE DECIDED NOT TO TAKE A PROFIT AT THAT TIME OR ON SEVERAL OTHER INSTANCES THEREAFTER. CUSTOMER ALSO BOUGHT AND SOLD ANTS ON SEVERAL OCCASIONS AND MADE A PROFIT EACH TIME BEFORE AVERAGING DOWN ON SUBSEQUENT POSITIONS IN FEB. 2000. HE FOLLOWED PGEX AND ANTS IN CHAT ROOMS, PERIODICALS, RESEARCH REPORTS AND ON THEIR RESPECTIVE WEBSITES. CUSTOMER ALSO PURCHASED OTHER SPECULATIVE ISSUES ON AN UNSOLICITED BASIS WITHOUT INCIDENT DURING 1999-2000. THESE TWO ISSUES WERE SUITABLE GIVEN CUSTOMER'S HISTORY, EXPERIENCE AND RISK TOLERANCE.

Disclosure 6 of 7**Reporting Source:** Individual**Employing firm when activities occurred which led to the complaint:** PAINWEBBER INC.

Allegations: CLIENT ALLEGES THAT FA FAILED TO ADVISE HER OF THE LEVEL OF RISK ASSOCIATED WITH PGEX, MISREPRESENTED THE BASIS FOR A SELL RECOMMENDATION OF AKSY, UTILIZED MARGIN WITHOUT AUTHORIZATION, AND CONCENTRATED HER PORTFOLIO IN TELECOMMUNICATION STOCKS: LUCENT, PACIFIC GATEWAY, AND AT&T. TIME PERIOD UNSPECIFIED. DAMAGES WERE NOT SPECIFIED, BUT ESTIMATED TO BE IN EXCESS OF \$5,000.

Product Type: Equity - OTC**Alleged Damages:****Customer Complaint Information****Date Complaint Received:** 10/02/2000



Complaint Pending? No
Status: Settled
Status Date: 01/04/2001
Settlement Amount: \$9,500.00
Individual Contribution Amount: \$0.00

Broker Statement

PAINWEBBER HAS MADE A DECISION TO SETTLE THIS COMPLAINT BASED ON THE ANTICIPATED COST OF LITIGATION. I DID NOT CONTRIBUTE TO THE SETTLEMENT. - CUSTOMER HAD SIGNED ALL OF THE REQUIRED NEW ACCOUNT AND MARGIN PAPERWORK. SHE HAD INITIALED THESE DOCUMENTS CONFIRMING HER APPROVAL, INVESTMENT OBJECTIVES, INCOME ASSETS AND OTHER NECESSARY INFORMATION. SHE HAD COMPLETED AN ASSET ALLOCATION QUESTIONNAIRE AND WE HAD REVIEWED IT TOGETHER IN DETAIL, ANALYZING HER HOLDINGS AT ANOTHER FIRM IN THAT PROCESS. SHE HAD REVIEWED VARIOUS COMPANIES (IN DIFFERENT INDUSTRIES) BEFORE DECIDING UPON AND INVESTING IN THE ONES SHE LIKED, INCLUDING ONE HIGH RISK ISSUE OF HER OWN CHOICE. ALL PAINWEBBER RESEARCH, MONTHLY STATEMENTS, MARGIN AGREEMENTS (SIGNED BY CUSTOMER) AND CONFIRMATIONS WERE MAILED TO HER HOME OR GIVEN TO HER BY HAND IN A TIMELY MANNER. SHE HAD COMPLETE KNOWLEDGE OF ALL OF THE ACTIVITIES IN HER ACCOUNT AT ALL TIMES. SHE HAD FAILED TO LIMIT HER RISK (AS I HAD ADVISED) BY NOT INVESTING IN MUTUAL FUNDS, TAKING PROFITS OR UTILIZING STOP LIMIT ORDERS. THE SUBSEQUENT DECLINE IN PRICE OF PGEX (A PAINWEBBER BUY OPINION) AND EXTREME MARKET VOLATILITY THROUGHOUT 2000 WERE CONTRIBUTING FACTORS THAT LED TO HER COMPLAINT.

Disclosure 7 of 7

Reporting Source: Individual
Employing firm when activities occurred which led to the complaint: PAINWEBBER

Allegations: THE CLIENT ALLEGES THAT HIS PAINWEBBER IE EXECUTED TRADES ON 6/12/98 AND 6/16/98 TO GENERATE COMMISSIONS, CAUSING CLIENT TO INCURR \$8,423 IN FEES AND COMMISSIONS. PRODUCTS INCLUDE AOL AND MCDONALDS.

Product Type:

Alleged Damages: \$8,423.00

Customer Complaint Information

Date Complaint Received: 02/16/1999
Complaint Pending? No
Status: Denied
Status Date: 04/06/1999
Settlement Amount:
Individual Contribution Amount:



Broker Statement

PAINWEBBER DENIED THE CLAIM.
NOT PROVIDED



End of Report

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