



## IAPD Report

# DIANE COSTELLO SCHAEFER

CRD# 820066

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Please contact FINRA with any concerns.



## IAPD Information About Representatives

IAPD offers information on all current-and many former representatives. Investors are strongly encouraged to use IAPD to check the background of representatives before deciding to conduct, or continue to conduct, business with them.

### What is included in a IAPD report?

IAPD reports for individual representatives include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards.

It is important to note that the information contained in an IAPD report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

### Where did this information come from?

The information contained in IAPD comes from the Investment Adviser Registration Depository (IARD) and FINRA's Central Registration Depository, or CRD, (see more on CRD below) and is a combination of:

- information the states require representatives and firms to submit as part of the registration and licensing process, and
- information that state regulators report regarding disciplinary actions or allegations against representatives.

### How current is this information?

Generally, representatives are required to update their professional and disciplinary information in IARD within 30 days.

### Need help interpreting this report?

For help understanding how to read this report, please consult NASAA's IAPD Tips page <http://www.nasaa.org/IAPD/IARReports.cfm>

### What if I want to check the background of an Individual Broker or Brokerage Firm?

To check the background of an Individual Broker or Brokerage firm, you can search for the firm or individual in IAPD. If your search is successful, click on the link provided to view the available licensing and registration information in FINRA's BrokerCheck website.

### Are there other resources I can use to check the background of investment professionals?

It is recommended that you learn as much as possible about an individual representative or Investment Adviser firm before deciding to work with them. Your state securities regulator can help you research individuals and certain firms doing business in your state. The contact information for state securities regulators can be found on the website of the North American Securities Administrators Association <http://www.nasaa.org>



## Report Summary

### DIANE COSTELLO SCHAEFER (CRD# 820066)

The report summary provides an overview of the representative's professional background and conduct. The information contained in this report has been provided by the representative, investment adviser and/or securities firms, and/or securities regulators as part of the states' investment adviser registration and licensing process. The information contained in this report was last updated by the representative, a previous employing firm, or a securities regulator on **01/02/2026**.

### CURRENT EMPLOYERS

	Firm	CRD#	Registered Since
<b>B</b>	RBC CAPITAL MARKETS, LLC	CRD# 31194	03/13/2009
<b>IA</b>	RBC CAPITAL MARKETS, LLC	CRD# 31194	03/13/2009

### QUALIFICATIONS

This representative is currently registered in **22** SRO(s) and **38** jurisdiction(s).

Is this representative currently Inactive or Suspended with any regulator? **No**

**Note:** Not all jurisdictions require IAR registration or may have an exemption from registration.

Additional information including this individual's qualification examinations and professional designations is available in the Detailed Report.

### REGISTRATION HISTORY

This representative was previously registered with the following firm(s):

	FIRM	CRD#	LOCATION	REGISTRATION DATES
<b>IA</b>	FERRIS, BAKER WATTS, LLC	285	WASHINGTON, DC	08/05/1993 - 03/13/2009
<b>B</b>	FERRIS, BAKER WATTS, LLC	285	WASHINGTON, DC	07/07/1976 - 03/13/2009
<b>B</b>	REYNOLDS SECURITIES, INC.	712	WASHINGTON, DC	04/01/1976 - 09/07/1976

For additional registration and employment history details as reported by the individual, refer to the Registration and Employment History section of the Detailed Report.

### DISCLOSURE INFORMATION

Disclosure events include certain criminal charges and convictions, formal investigations and disciplinary actions initiated by regulators, customer disputes and arbitrations, and financial disclosures such as bankruptcies and unpaid judgments or liens.

Are there events disclosed about this representative? **Yes**

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1



## Qualifications

### REGISTRATIONS

This section provides the SRO, states and U.S. territories in which the representative is currently registered and licensed, the category of each registration, and the date on which the registration becomes effective. This section also provides, for each firm with which the representative is currently employed, the address of each location where the representative works. This individual is currently registered with **38** jurisdiction(s) and 22 SRO(s) through his or her employer(s).

#### Employment 1 of 1

Firm Name: **RBC CAPITAL MARKETS, LLC**

Main Address: 200 VESEY ST.  
NEW YORK, NY 10281

Firm ID#: 31194

Regulator	Registration	Status	Date
<b>B</b> BOX Exchange LLC	General Securities Representative	Approved	05/11/2012
<b>B</b> Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe C2 Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
<b>B</b> Cboe Exchange, Inc.	General Securities Representative	Approved	03/14/2009
<b>B</b> FINRA	General Securities Representative	Approved	03/13/2009
<b>B</b> Investors' Exchange LLC	General Securities Representative	Approved	11/18/2020
<b>B</b> Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	11/01/2020
<b>B</b> MEMX LLC	General Securities Representative	Approved	11/01/2020
<b>B</b> MIAX PEARL, LLC	General Securities Representative	Approved	11/02/2020
<b>B</b> NYSE American LLC	General Securities Representative	Approved	03/14/2009



## Qualifications

Regulator	Registration	Status	Date
B NYSE Arca, Inc.	General Securities Representative	Approved	03/13/2009
B NYSE National, Inc.	General Securities Representative	Approved	11/18/2020
B NYSE Texas, Inc.	General Securities Representative	Approved	11/18/2020
B Nasdaq GEMX, LLC	General Securities Representative	Approved	11/18/2020
B Nasdaq ISE, LLC	General Securities Representative	Approved	03/14/2009
B Nasdaq PHLX LLC	General Securities Representative	Approved	03/14/2009
B Nasdaq Stock Market	General Securities Representative	Approved	03/13/2009
B Nasdaq Texas, LLC	General Securities Representative	Approved	03/14/2009
B New York Stock Exchange	General Securities Representative	Approved	03/13/2009
B Alabama	Agent	Approved	09/05/2018
B Arizona	Agent	Approved	06/17/2021
B California	Agent	Approved	04/09/2009
B Colorado	Agent	Approved	06/05/2009
B Connecticut	Agent	Approved	01/02/2026
B Delaware	Agent	Approved	03/13/2009
B District of Columbia	Agent	Approved	03/13/2009
IA District of Columbia	Investment Adviser Representative	Approved	03/13/2009
B Florida	Agent	Approved	06/05/2009
IA Florida	Investment Adviser Representative	Approved	12/23/2025



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Georgia	Agent	Approved	01/03/2012
<b>B</b> Hawaii	Agent	Approved	05/01/2020
<b>B</b> Idaho	Agent	Approved	08/16/2022
<b>B</b> Illinois	Agent	Approved	03/13/2009
<b>B</b> Indiana	Agent	Approved	09/05/2018
<b>B</b> Louisiana	Agent	Approved	08/27/2019
<b>B</b> Maine	Agent	Approved	03/13/2009
<b>B</b> Maryland	Agent	Approved	03/13/2009
<b>B</b> Massachusetts	Agent	Approved	03/25/2009
<b>B</b> Michigan	Agent	Approved	03/13/2009
<b>B</b> Minnesota	Agent	Approved	05/27/2009
<b>B</b> Missouri	Agent	Approved	09/05/2018
<b>B</b> Montana	Agent	Approved	04/12/2022
<b>B</b> New Hampshire	Agent	Approved	09/04/2024
<b>B</b> New Jersey	Agent	Approved	03/13/2009
<b>B</b> New Mexico	Agent	Approved	03/13/2009
<b>B</b> New York	Agent	Approved	03/13/2009
<b>B</b> North Carolina	Agent	Approved	03/13/2009
<b>B</b> Ohio	Agent	Approved	03/13/2009



### Qualifications

Regulator	Registration	Status	Date
<b>B</b> Oregon	Agent	Approved	11/28/2011
<b>B</b> Pennsylvania	Agent	Approved	03/13/2009
<b>B</b> Rhode Island	Agent	Approved	03/13/2009
<b>B</b> South Carolina	Agent	Approved	06/05/2009
<b>B</b> Tennessee	Agent	Approved	03/13/2009
<b>B</b> Texas	Agent	Approved	06/05/2009
<b>IA</b> Texas	Investment Adviser Representative	Restricted Approval	03/31/2017
<b>B</b> Vermont	Agent	Approved	05/18/2009
<b>B</b> Virginia	Agent	Approved	03/13/2009
<b>IA</b> Virginia	Investment Adviser Representative	Approved	12/22/2025
<b>B</b> Washington	Agent	Approved	09/05/2018
<b>B</b> Wisconsin	Agent	Approved	01/03/2023
<b>B</b> Wyoming	Agent	Approved	01/23/2025

#### Branch Office Locations

**RBC CAPITAL MARKETS, LLC**  
2100 PENNSYLVANIA AVENUE NW  
SUITE 810N  
WASHINGTON, DC 20037

**RBC CAPITAL MARKETS, LLC**  
Bluemont, VA

**RBC CAPITAL MARKETS, LLC**  
Singer Island, FL



## Qualifications

### PASSED INDUSTRY EXAMS

This section includes all industry exams that the representative has passed. Under limited circumstances, a representative may attain registration after receiving an exam waiver based on a combination of exams the representative has passed and qualifying work experience. Likewise a new exam requirement may be grandfathered based on a representative's specific qualifying work experience. Exam waivers and grandfathering are not included below.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

#### Principal/Supervisory Exams

Exam	Category	Date
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No information reported.

#### General Industry/Product Exams

Exam	Category	Date
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Securities Industry Essentials Examination (SIE)	SIE	10/01/2018
Futures Managed Funds Examination (S31)	Series 31	10/17/2000
General Securities Representative Examination (S7)	Series 7	03/20/1976

#### State Securities Law Exams

Exam	Category	Date
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Uniform Investment Adviser Law Examination (S65)	Series 65	06/03/1993
Uniform Securities Agent State Law Examination (S63)	Series 63	04/02/1993

### PROFESSIONAL DESIGNATIONS

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration & Employment History

### PREVIOUSLY REGISTERED WITH THE FOLLOWING FIRMS

This representative held registrations with the following firms:

	Registration Dates	Firm Name	ID#	Branch Location
IA	08/05/1993 - 03/13/2009	FERRIS, BAKER WATTS, LLC	CRD# 285	WASHINGTON, DC
B	07/07/1976 - 03/13/2009	FERRIS, BAKER WATTS, LLC	CRD# 285	WASHINGTON, DC
B	04/01/1976 - 09/07/1976	REYNOLDS SECURITIES, INC.	CRD# 712	

### EMPLOYMENT HISTORY

Below is the representative's employment history for up to the last 10 years.

Employment Dates	Employer Name	Position	Investment Related	Employer Location
08/2017 - Present	City National Bank	Employee of an affiliate	Y	WASHINGTON, DC, United States
03/2009 - Present	RBC CAPITAL MARKETS, LLC	Registered Representative	Y	WASHINGTON, DC, United States

### OTHER BUSINESS ACTIVITIES

This section includes information, if any, as provided by the representative regarding other business activities the representative is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent, or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious, or fraternal and is recognized as tax exempt.

- 1) NAME OF ENTITY Founders Auxiliary Board of Children's National  
 ADDRESS 111 Michigan Ave., NW Washington, DC 20010  
 INVESTMENT/NOT INVESTMENT RELATED  
 BUSINESS DESCRIPTION Supporting the fundraising, advocacy and outreach of Children's National Hospital  
 CAPACITY Other  
 START DATE 07/01/2021  
 DUTIES The President will preside at all meetings of the Board, shall appoint the chairs of the committees and shall call special meetings when necessary. The President shall prepare an annual report  
 HOURS DEVOTED PER MONTH 02  
 HOURS DEVOTED DURING SECURITIES HOURS PER MONTH 01
- 2) NAME OF ENTITY: The Choral Arts Society of Washington  
 ADDRESS: 1666 Connecticut Ave., NW, Suite 525, Washington, DC 20009  
 INVESTMENT/NOT INVESTMENT RELATED: Yes, The board reviews the proposed budget for each season. I have no direct involvement in investment decisions, but I may be asked to review the portfolio allocation of mutual funds held by the Choral Arts endowment fund and my opinion on the management of the endowment.  
 BUSINESS DESCRIPTION: Foundation/Charitable Institution  
 START DATE: 27/09/2025  
 CAPACITY: Board of Directors  
 DUTIES: Invited to become a member of the Board of Directors-see description above. The board provides strategic leadership and helps the organization focus on long-term goals. Board members are responsible for the financial well being of Choral Arts and approve the annual budget. I will also be an ambassador for the organization and actively engaged in fund raising. So while



## Registration & Employment History



### OTHER BUSINESS ACTIVITIES

the Executive and Artistic Directors and other professional staff handle daily operations, the board provides a roadmap for growth, financial security and ethical integrity of the organization.

HOURS DEVOTED PER MONTH: 0 - 4 Hours

HOURS DEVOTED DURING SECURITIES HOURS PER MONTH: 0 - 4 Hours



## Disclosure Summary

### Disclosure Information

#### What you should know about reported disclosure events:

##### (1) Certain thresholds must be met before an event is reported to IARD, for example:

- A law enforcement agency must file formal charges before an Investment Adviser Representative is required to report a particular criminal event.;
- A customer dispute must involve allegations that an Investment Adviser Representative engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

##### (2) Disclosure events in IAPD reports come from different sources:

As mentioned in the "About IAPD" section on page 1 of this report, information contained in IAPD comes from Investment Adviser Representatives, firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the IAPD report. The different versions will be separated by a solid line with the reporting source labeled.

##### (3) There are different statuses and dispositions for disclosure events:

- A disclosure event may have a status of *pending*, *on appeal*, or *final*.
  - A "pending" disclosure event involves allegations that have not been proven or formally adjudicated.
  - A disclosure event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" disclosure event has been concluded and its resolution is not subject to change.
- A final disclosure event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally represents a disposition wherein the parties involved in a dispute reach an agreement to resolve the matter. Please note that Investment Adviser Representatives and firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually includes a disposition wherein no payment is made to the customer or there is no finding of wrongdoing on the part of the Investment Adviser Representative. Such matters generally involve customer disputes.

##### (4) You may wish to contact the Investment Adviser Representatives to obtain further information regarding any of the disclosure events contained in this IAPD report.



## DISCLOSURE EVENT DETAILS

When evaluating this information, please keep in mind that some items may involve pending actions or allegations that may be contested and have not been resolved or proven. The event may, in the end, be withdrawn, dismissed, resolved in favor of the Investment Adviser Representative, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to the Investment Adviser Registration Depository. Some of the specific data fields contained in the report may be blank if the information was not provided.

The following types of events are disclosed about this representative:

Type	Count
Customer Dispute	1

### Customer Dispute

This section provides information regarding a customer dispute that was reported to the Investment Adviser Registration Depository (IARD) by the Investment Adviser Representative (IAR), an investment adviser and/or securities firm, and/or a securities regulator. The event may include a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit that contains allegations of sales practice violations against the individual.

The customer dispute may be pending or may have resulted in a civil judgment, arbitration award, monetary settlement, closure without action, withdrawal, dismissal, denial, or other outcome.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Individual
<b>Employing firm when activities occurred which led to the complaint:</b>	RBC Capital Markets, LLC
<b>Allegations:</b>	Clients contend their accounts were not invested conservatively as they had requested during the 18 months their investments were with RBC beginning in August 2014. They requested reimbursement of the managed account fees that were assessed.
<b>Product Type:</b>	Equity Listed (Common & Preferred Stock)
<b>Alleged Damages:</b>	\$8,846.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	03/14/2016
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	06/13/2016

#### Settlement Amount:

**Individual Contribution Amount:**



**Broker Statement**

The client agreed to and was invested in a diversified portfolio of large capitalization stocks with a focus on above-average current income with potential for capital appreciation and increasing dividend income. The client transferred out during a market correction in January 2016, days before a market bottom. The account would have recovered in a few months had she simply held the portfolio. As a result, we believe the complaint is unwarranted.



## End of Report

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